

Monday 10 Sep 2018

Scan every script!

eRx provides faster, accurate dispensing and

COSTS YOU NOTHING! script exchange

Today's issue of PD

Pharmacy Daily today has three pages of news plus a full page from Pharmacy 4 Less.

Qld hearings continue

REGIONAL panel hearings in the ongoing Queensland Parliamentary Inquiry into the establishment of a pharmacy council and transfer of pharmacy ownership have commenced, with the first taking place in Toowoomba on Fri.

Speakers included Adnan Guhar and Andrew Whittaker from Just Pharmacy Toowoomba; Dr Stephen Duckett from the Grattan Institute who testified by phone; Owen Pharmacy Group proprietor Chris Owen; and Lucy Walker from Terry White Chemmart Goondiwindi, the 2017 Pharmacy of the Year.

Today the hearings move to Townsville, with testimony from Allan Milostic of LiveLife Pharmacy Group Airlie Beach; Konrad Kangru from the Rural Doctors Association of Queensland: Catherine Whalan and Paul Willis of Cate's Chemist; and pharmacist Matthew Brosnan.

And tomorrow the committee will sit in Cairns at the Pullman Reef Hotel from 9am-11.30am, with participants including Pharmacy Board of Australia chair William Kelly taking part by phone; Queensland Pharmacy Guild branch president Trent Twomey; and Georgina Twomey from Alive Pharmacy Warehouse Innisfail.

The committee is due to hand down its report by 30 Sep.

Pharmacies MHR nod

LATEST statistics from the My Health Record system My Health Record show that 13,708 healthcare provider organisations are now registered, 3,659 of which are pharmacies, representing 67% of the total in

There are 6,632 GP organisations, 830 public hospitals and health services and 178 private hospitals.

Australia.

Aged care residential services number 188 at this stage.

See myhealthrecord.gov.au.

UTS business plan winners

THE TASASSIST team from University of **Technology Sydney** have taken out the Pharmacy Guild's 2018 National Student Business Plan competition.

The team, pictured at right at the **Pharmacy Connect** conference, presented a plan

based on allergy services and received the overall prize of \$7,000, of which \$2,000 went to their pharmacy school.

The runners up were the Cloud Nine team from the University of Sydney who proposed a mental health treatment program, while third place was taken out by the Endo team from NZ's University of Otago, whose business plan focused on bridging the divide between hospital and community.

Deprescribe in palliative care

WHILE it's long been known that patients in end-of-life care are frequently overprescribed medicines of limited or no value at that stage, new research by US and UK scientists has confirmed the frequency of such practices.

The British Journal of Clinical Pharmacology published study found patients who later died of lung cancer, were still taking preventative medicines such as those for diabetes, hypertension, high cholesterol and blood clots.

Authors said there was scope for deprescribing for these patients who were in end-of-life care.

CLICK HERE to access the study.



Satisfaction winners

ROY Morgan Research has named Discount Drug Stores (DDS) as the winner of its monthly customer satisfaction awards in the pharmacy category for the month of Jul 2018.

DDS had a 93% rating, followed by Priceline Pharmacy in second spot and My Chemist in third place.

Amcal came in fourth this month, with Chemist Warehouse taking out the fifth position.

The awards are based on feedback from 9,264 customers on a rolling annual basis from Aug 2017 through to Jul 2018.

Vic pharmacy assistant stars

PHARMACY assistant Phillipa Maika (pictured top) from Slade **Pharmacy Richmond** has been chosen to represent Victoria at the National Finals of the 2018 Pharmacy Guild of Australia/Maxigesic Pharmacy Assistant of the Year Award.

Judges picked Maika from 17 other state finalists at the Victoria workshop yesterday where each participant demonstrated their

DUIT



pharmacy knowledge and showcased their skills in customer service and leadership.

Stacey Gibbons from Point Cook Pharmacy (pictured below) took out the Vic Glucogel Super Star Award.

The pair will take part in the upcoming **Pharmacy Assistant** Conference on the Gold Coast next month, where the overall winners of the competition will be announced.





Call HealthOne

02 9965 9600

- Anti-aging
- Non-greasy
- Sweet almond scent
- Diabetic friendly
- No Petroleum, Parabens
- No Mineral Oil
- Results within 5 days
- Australian Made

FIND OUT MORE



Simply Beautiful Pharmacy Websites

guilddigital.com.au

1300 286 880

info@guilddigital.com.au

Pharmacy Industry gathers for Pharmacy Connect 2018 THE third annual Pharmacy Connect conference and trade show in Sydney last

Fri and Sat saw a strong turn out from both attendees and exhibitors.

> The program this year focused on business growth, with a range of sessions on customer journeys and shopping experiences, professional services, and successful use of data.

There were also sessions on acute pain, automation in community pharmacy, cyber-security, the Sixth Community Pharmacy Agreement and the presentations from the National Student Business Plan competition. Lots more pics at facebook.com/pharmacydaily.



TREVOR Clarkin, Gold Cross Products and Services; Dan Spira, ceo of iNova Pharmaceuticals; Nina Sclavos, PharmaPrograms; and Kos Sclavos, conference convenor.



KELLY Marshall and Fatin Tobia from Eyelogic show off the fabulous

Graham from CH2.





DEBBI O'Brien and Adrian Chen from DHL Supply Chain.



TerryWhite Chemmart catching up with the latest news in Pharmacy Daily.



LAURA McKay and David Bourke from Minfos.



Nutrients/Metagenics.





CURTIS Ruhnau, NSW director of PDL with pharmacist Gavin Starr.



AARON d'Souza from PharmaDotCom with Alana Bandera from Kings Transport.



Monday 10 Sep 2018

WA Forum CPD

THE Cannabis: From illicit crop to your drug safe session at the recent Guild Pharmacy WA Forum has been accredited for one hour of Group 1 CPD, which can be converted to Group 2 by successful completion of the relevant assessment activity - guild.org.au.



Pharmacy Daily's weekly comment feature. This week's contributor is Wendy White, Founder Wendy White WoundCare.

Avoid doing damage to wounds

SINCE the 1880's Joseph Lister, the 'father of antiseptics' promoted cleansing, debridement, antiseptic use, and using sterilised instruments. This proved a significant turning point for healthcare professionals which guides practice principles still today.

Over the next 100 years antiseptic cleansers were widely used with limited understanding of their cytotoxic effect on living cells, or regard to the pain experienced by the wounded.

In the early 90's research identified the damage caused to wound healing cells by these early antiseptic solutions. International calls to refrain from their use saw a movement away from antiseptic solutions widely used at the time. However, some, such as hydrogen peroxide and alcohol, still remain.

Recently the pendulum has swung to the development and adoption of safe, noncytotoxic and non-painful modern antiseptic solutions that support wound healing such as Microdacyn. These options are designed to meet the needs of consumers and professionals in a wide range of settings including home, hospital and primary healthcare.

Recent international consensus (International Wound Infection Institute) aims to raise awareness of the 'emerging science' of local acute and chronic wound infection (biofilm) and advocates the essential role of modern antiseptic cleansers that are effective, easy to use, comfortable to apply and 'do no harm'.

Dispensary Corner

TOUGH day at the pharmacy: Arriving home, a husband was met by his sobbing wife.

Tearfully she explained, "The pharmacist - he insulted me this morning on the phone.

"I had to call five times before he would even answer the call." Infuriated, the husband drove down to confront the pharmacist to demand an apology.

Before he could say more than a word or two, the pharmacist said "Now, just a minute... please hear my side of it: this morning the alarm failed to go off, so I ran late.

"Without breakfast I hurried out to the car, to realise I'd locked the house with house and car keys inside. I had to break a window to get my keys.

"Driving a little too fast, I got a speeding ticket, then about three streets from the store, I had a flat tvre.

"When I finally got to the store an impatient bunch of people were waiting for me to open up.

"While waiting on these people, the phone rang off the hook.

"Then I had to break open a bag of dollar coins to give change, and they spilled all over the floor.

"I was on my hands and knees to pick up the coins and the infernal phone was still ringing.

"When I stood up I cracked my head on the open cash drawer, which made me stagger back against a showcase with bottles of expensive perfumes on it. Half of them hit the floor and broke.

"I finally got to answer the madly ringing phone and I found it was vour wife.

"She asked me how to use a rectal thermometer, and I promise all I did was tell her what to do."

Cochrane pharmacy role tick

A COCHRANE review of the benefit of community pharmacy in managing long-term conditions, such as diabetes and high blood pressure, has given its "cautious" endorsement of the services.

The large-scale analysis of the evidence for basing schemes to improve the management of longterm conditions in community pharmacy showed benefits for some long-term conditions.

The study, published in the Cochrane Database of Systematic Reviews on 04 Sep 2018, found that some non-dispensing services provided by community pharmacists could have "positive effects" for patients, but results from some trials were "varying".

The researchers, reviewing 111 trials covering 40,000 nonhospital patients, said that services delivered by pharmacists "produced similar effects on patient health, compared with services delivered by other healthcare professionals", and could prove cheaper than doctor-led services.

However, they added that the results should be "viewed cautiously because there was major heterogeneity in study populations".

The results of the study were presented at the International Pharmaceutical Federation (FIP) Congress last week in Glasgow, with lead author Margaret Watson from the University of Bath saying it showed "pharmacist services can achieve clinically relevant improvements for patients".

Movember \$12m boost



preventing a significant number of deaths from prostate cancer.

The deadly disease has claimed the lives of around 3,500 men and reduced quality of life for around 17,000 - research will target disease progression and improve treatments and life expectancy.

Pharmacy

www.pharmacydaily.com.au

Pharmacy Daily is part of the **Business Publishing Group family** of publications.

Pharmacy Daily is Australia's favourite pharmacy industry publication.

EDITORIAL

Editor in Chief and Publisher - Bruce Piper Managing Editor - Jon Murrie Reporter - Mal Smith

Contributors - Jasmine O'Donoghue, Adam Bishop, Sarah Fairburn, Anastasia Prikhodko info@pharmacvdailv.com.au

ADVERTISING AND MARKETING

Sean Harrigan and Melanie Tchakmadjian advertising@pharmacvdailv.com.au

BUSINESS MANAGER Jenny Piper accounts@pharmacydaily.com.au Suite 1. Level 2. 64 Talavera Rd Macquarie Park NSW 2113 Australia PO Box 1010 Epping NSW 1710 Australia Tel: 1300 799 220 (+61 2 8007 6760)

Sign up free at www.pharmacvdailv.com.au



Pharmacy Daily is a publication of Pharmacy Daily Pty Ltd ABN 97 124 094 604. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of the newsletter no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.



CANSTAR BLUE WINNER MOST SATISFIED CUSTOMERS IN PHARMACY 2018



The discount retail pharmacy model that adopts a "Price Beat" policy without compromising the "Care" factor.

Call Feras Karem 0414 653 803

Click to Enquire

