

# Turning your challenges into **opportunities**

Learn from GuildCare Pharmacy of the Year finalists 🕂 🕂

Thursday 09 May 2019

GuildCare m

myPharmacyLink **QUIDIN** 

### Vax "a lost opportunity"

*Pharmacy Daily* today has three pages of news plus a **full page** from **Sigma Rewards**.

Today's issue of PD

## Vic hospital pharmacy intern funding

**SIX** rural and regional hospitals across Victoria have been granted additional pharmacist intern position funding from 2020, in partnership with Vic's Department of Health and Human Services.

The successful applicants include South West Healthcare Warrnambool in partnership with Colac Area Health; Bass Coast Health, Wonthaggi; Ballarat Health Services in partnership with Djerriwarrh Health Services; Goulburn Valley Health Shepparton; and Echuca Regional Health.

Society of Hospital Pharmacists CEO Kristin Michaels said a total of 18 applications were received, and while funding was only available for five extra positions in 2020, a further five will be added in 2021.

"The standard of expressions of interest was very strong, which bodes well for pharmacy education and internship support in Victoria," she said.

The Department will provide approximately 60% of pharmacy intern salaries for 85 positions across Victorian public hospitals, expanding to 100 by 2023, through its Allied Health Workforce Training and Development Grant.

Unsuccessful applicants were encouraged to apply again for the next tranche of funded positions, which commence in 2021.

An information session for pharmacy students seeking hospital pharmacy internships for 2020 will be held at Collingwood Town Hall on Wed 29 May.

More information at shpa.org.au.

PHARMACISTS are missing out by not providing vaccination services, University of Technology Sydney Community Pharmacy Barometer expert panel member, John Montgomery, says.

Speaking at the launch of the 2018 UTS Pharmacy Barometer, Montgomery expressed dismay that only three out of five pharmacies across Australia have started to provide vaccination services.

"More than 40% of pharmacies not providing vaccinations is an opportunity lost," he said.

Former Pharmaceutical Society of Australia President, Warwick Plunkett, added: "it's surprising more pharmacies haven't taken greater steps to get involved". "Could it be a case of hype versus

hope?" he asked.

The Barometer found that while two-in-five stores had yet to offer services, more than two million Australians received an influenza vaccination in a pharmacy in 2017, with pharmacies that provided vaccination services averaging 58.5 flu jabs a week at an average fee of \$21.20.

Pharmacies in the ACT, NT, Queensland and Victoria, reported providing 2.8 pertussis-containing shots a week, with a charge of \$38.80 each, while pharmacies in

### **New ACT Health EBA**

**A NEW** Health Profeesionals Enterprise Agreement (HPEA) is set to be introduced by ACT Health after a staff vote supported by 91% of respondents.

Union group Professional Pharmacists Australia said a new classification structure would help address issues with attracting and keeping talented pharmacists "firmly in the ACT health system". Queensland and the NT reported providing an average of 0.7 measles, mumps and rubella jabs a week, for \$18.60.

When asked if they would like to see the range of permitted vaccinations expanded, 60% of pharmacists said yes, with a further 26% unsure and just 14% saying they did not want to add to the vaccines available in pharmacies.

"This presents a profitable business opportunity for pharmacies whilst diversifying the role of the pharmacist," Montgomery said.

Pharmacists expressed a desire to be permitted to administer vaccines on the Childhood Immunisation Schedule, travel vaccinations, tetanus and human papillomavirus vaccine, Gardasil, among others.

### **AMR matters - report**

THE latest and most comprehensive report on antimicrobial resistance (AMR) has found that antimicrobial use in the community is falling, but they continue to be overprescribed, with around 41.5% of Australians prescribed at least one antibiotic during 2017.

Antimicrobial Use and Resistance in Australia 2019: Third Australian report on antimicrobial use and resistance in human health (AURA 2019), released by the Australian Commission on Safety and Quality in Health Care yesterday, highlights the main bacteria proving resistant.

AMR shows little sign of abating with common pathogens such as E. coli, Salmonella, Neisseria gonorrhoeae and Neisseria meningitidis becoming increasingly resistant to major drug classes, and some organisms resistant to lastresort treatments.

CLICK HERE to access the report.

## Another Guardian satisfaction win

GUARDIAN Pharmacy has come out on top for the second month in a row in the retail pharmacy section of the Roy Morgan Customer Satisfaction Awards for Mar 2019.

Guardian maintained its 93% satisfaction rating, ahead of Priceline Pharmacy in second spot.

TerryWhite Chemmart came in third place, while Discount Drug Stores dropped to fourth position, ahead of Chemist Warehouse which was fifth.



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### Instigo celebrates excellence



**MORE** than 100 delegates gathered in Melbourne last week for Instigo's ninth annual Pharmacy Catalyst Conference.

Themed "Excellence in Independence," the event featured keynote speakers Roger Simpson, Lisa McInnes-Smith and Joyce McSwan, with participants also including Guild Pharmacy of the Year winners Flannery's Pharmacy.

"It was another successful conference bringing our likeminded members together to share and innovate and more importantly celebrate the success of our group," said Pharmacy Catalyst spokesperson, Nicole Hooley.

The agenda included a range of informative and inspiring topics, including 'Retail Insights', 'The Importance of Personalisation', 'Innovation within the healthcare industry' and 'Leading your team to excellence'.

The event wrapped up with

#### **ARCS presentations**

THE TGA presentations from the ARCS Australian Pharmacovigilance Regulatory Requirements and Risk Management Plans Summit conducted on 27 Mar 2019 have been posted on the TGA website.

Five session presentations covering pharmacovigilance inspections, safety update reports, adverse event management, risk minimisation and risk management plan compliance monitoring.

Access presentations at tga.gov.au.

dinner at the MCG stadium, where a number of award winners were named including Miller's Pharmacy (Customer Engagement Pharmacy of the Year); Gulgong Pharmacy (Apotex Pharmacy of the Year); Michael O'Reilly Pharmacy (Chemists' Own Pharmacy of the Year); Cooleman Court Pharmacy (EasyClinic Professional Services of the Year) and Flannery's Pharmacy (Pharmacy Catalyst Pharmacy of the Year).

Individuals awarded included Fiona Martin from Miller's Pharmacy who was Retail Manager of the Year; and Peter Crothers from Towers Drug Co. Bourke as Pharmacist of the Year.

Instigo GM Andrew Pattinson and Nicole Hooley are **pictured** presenting the Pharmacy of the Year award to the Flannery's Pharmacy team.

### MA hails ALP pledge

**PROPOSED** Labor Party reforms to the Research and Development Tax Incentive to boost collaboration between private enterprises, universities and science agencies, have been welcomed by Medicines Australia.

MA CEO Liz de Somer said Australia's pharmaceutical research capacity, and also hailed the appointment of former Chief Scientist, Professor Ian Chubb, as leader of a proposed "root and branch review" of Australia's research sector.



### Queensland's low vax rate

QUEENSLAND is dragging the chain when it comes to vaccination rates, with the Sunshine Coast and Gold Coast hinterlands having the worst childhood vaccination rates in the state, according to the Australian Immunisation Register.

The Age reported that five local areas all in the south-eastern pocket of the state had vaccination rates below 90% for five-year-olds.

Just 86.7% of five-year-old children were fully vaccinated in the Gold Coast hinterland, and 88.8% in the Sunshine Coast hinterland.

Surfers Paradise also recorded a low 88.9% vaccination rate.

The inner Brisbane area, encompassing the CBD, New Farm and Fortitude Valley, also had one of the lowest immunisation rates for five-year-olds with just 89.6% being fully immunised.

Qld Health Communicable

Diseases Branch Executive Director Heidi Carroll said anti-vaccination claims were based on poorly conducted studies that have been discredited or disproven, such as claiming jabs cause SIDS or autism.

"These claims are entirely baseless, irresponsible and dangerous, leaving children exposed unnecessarily to dangerous organisms," she said.

Carroll said it was important to dispel these myths and optimise vaccination rates.

"When 95% of the community is vaccinated against a disease, we reach herd immunity, which means we have the best chance to control transmission for most vaccine preventable diseases."

Far North Queensland had some of the highest rates of vaccination coverage in the state at around 98% in Charters Towers, Ayr and Ingham, all around Townsville.



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Dispensary

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IT LOOKS like legalising marijuana

Denver, Colorado was just the thin

in the freedom-loving US city of

end of the wedge, with citizens

which would decriminalise use of

set to vote on a new measure

The proposal, if accepted,

longer "spend resources to

would mean officials could no

impose criminal penalties" for

personal use and possession of

the mushrooms which contain the

Denver led the US in legitimising

marijuana use in 2005, before the

If the referendum is passed,

of magic mushrooms would

enforcement priority".

Compulsive Disorder.

become the city's "lowest law

The move is being promoted

by a group called Decriminalise

Denver, which claims the illicit

Stress Disorder and Obsessive-

A VICTORIAN drug smuggler's

illegal plans have been thrown

company which delivered his

package to the wrong address.

An elderly couple in Werribee,

surprise delivery last week, after

arrived at their house containing

They called the police straight

away, who tracked down the

arrested in nearby Bundoora

and charged with importing a

commercial quantity of the drug.

alleged drug offender who was

into disarray by a courier

west of Melbourne, had a

signing for a package which

about \$10 million worth of

methamphetamine.

drug may help in the treatment of

cluster headaches, Post-Traumatic

the personal use and possession

rest of Colorado followed.

psychedelic chemical, psilocybin.

magic mushrooms.





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### Pharmacist/GP harmony

PHARMACISTS and general practitioners enjoy largely constructive relationships, the University of Technology Sydney (UTS) Pharmacy Barometer reveals.

The annual pharmacist sentiment survey found that 91% of pharmacists felt they have a good relationship with the main prescribing GP in their area.

Most pharmacists felt GPs were receptive to their suggestions about prescribing changes and clinical recommendations, however, they felt that GPs were rarely proactive in seeking them out for advice.

Speaking at the launch of the 2018 Pharmacy Barometer, former Pharmaceutical Society of Australia President, Warwick Plunkett, said results indicated that pharmacists were not front of mind for GPs.

He said the mostly one-sided relationship meant pharmacists were not proactively sought out by the GP in a clinical area, but their advice when given, usually in conjunction with an issue, was generally acceptable to the GP. "Probably what that means is the GPs don't think much about the pharmacist," Plunkett said.

Meanwhile, the majority of pharmacists (56%) supported the integration of pharmacists into GP surgeries, with support highest among employee pharmacists (77%), UTS Head of Pharmacy, Professor Kylie Williams said.

Pharmacy owners were the least likely to back the idea (41%) significantly down from the 65% supporting GP integration in 2015.

"One of the things [influencing pharmacy owners' attitudes] is that community pharmacies are having difficulties recruiting pharmacists, so maybe they want them working for us rather than in a GP surgery," Williams said.

While most pharmacists were supportive of the idea of having a pharmacist integrated in GP surgeries, just 16% thought GPs would be supportive of the idea, with a third saying their medical peers would not want to have a pharmacist within their practice.

### Win with PURE Papaya

Everyday this week Pharmacy Daily and PURE Papaya are giving away the NEW PURE Papaya Glow valued at \$24,99.

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the seeds of the Papaya Fruit. The seeds are rich in enzymes, omega fatty acids and vitamins to help nourish and gently renew your skin. This product contains NO petroleum, preservatives, castor oil or palm oil and is made using a vegan friendly formula. Visit Purepapayacare.com.au to find out more.

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Pharmacy

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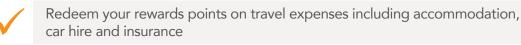
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