



Today's issue of PD

Pharmacy Daily today has two pages of news, plus full pages from:

- API
- Bramelle Partners

Capital thanks

PHARMACIES in the Capital Chemist Group are thanking their teams, communities, suppliers, the Government and families, for supporting them through a challenging first six months of 2020.

Stores within the group have been impacted by the bushfire crisis in south-east NSW and the ongoing COVID-19 pandemic.

[CLICK HERE](#) to see the video.

Oral health CPD

PHARMACISTS have a key role to play in educating patients about the importance of maintaining good oral health.

Guild Learning and Development has partnered with TePe Oral Hygiene Products to deliver a new oral health training module titled, *Maintain oral health*.

The activity has been accredited for 0.5 hours of Group 1 CPD, which can be converted into 0.5 hours of Group 2 CPD.

[CLICK HERE](#) to enrol now.

No action for CWH staff



PHARMACISTS from a Brisbane-based Chemist Warehouse (CWH) will not face disciplinary action in relation to a dispensing error.

The mistake saw a patient receive a double dose of his prescribed blood pressure medication following a triple bypass in a dose administration aid (DAA), the *Courier Mail* reported.

The patient reportedly discovered the pharmacists had dispensed an incorrectly packed DAA after feeling light-headed, fatigued and unsteady.

The man reported multiple falls, including one incident where he fell into a gully and narrowly missed hitting a rock.

The patient complained about the error to the Office of the Health Ombudsman, with the matter being referred on to the Pharmacy Board of Australia, who judged that there was no need to take action against the two pharmacists who had dispensed the medication.

In its response to the complaint

the Board noted that the senior pharmacist involved in the case had "shown insight into his performance", with the store taking steps to implement new packing processes, including requirements to document packing and have a second pharmacist conduct checks of DAA prior to dispensing.

The patient described the Board's decision as "outrageous" and a "travesty".

"It only took a few days from making my complaint for Chemist Warehouse to order sweeping changes, 17 in total, in the way it dispenses and checks medications," he said.

"It took six months and a mountain of correspondence since Dec 2019 with the Office of Health Ombudsman, the Australian Health Practitioner Regulation Agency, the National Health Practitioner Ombudsman and Privacy Commissioner and the Pharmacy Board, for the board to give its final no-appeal decision".

COVID support

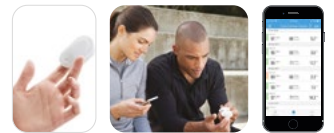
NSW pharmacy owners may be eligible to access the NSW Small Business COVID-19 Recovery Grant.

See **page four** for more information.

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*Clinical trials available on request

Dispensary Corner

SOME tasks are better left to the experts no matter how simple they may appear.

A few months ago many members of the public would have assumed putting on a surgical mask was easy.

But as you've no doubt witnessed a sizeable portion of the population are struggling to ensure masks cover their nose and mouth.

So Federal Health Minister, Greg Hunt, stepped up to the plate to demonstrate how it's done, but sadly his effort to ensure the members of the public were aware that the masks are more than mere chin coverings only served to prove he made a wise decision in not pursuing a career as a surgeon, or indeed a flight attendant, as he bungled his display struggling to attached the mask to his ears in a **VIDEO**, before managing to cover his eyes with it.

Acutely aware of his less than stellar efforts Hunt sought some professional assistance to give Australians a better example of how to use a surgical mask without turning it into a blindfold, recruiting his wife, Paula, who has previously worked as a theatre nurse, to produce a more effective **VIDEO**.



Pharmacy flu jab jump

DATA from Amcal and Guardian pharmacies reveals demand for pharmacist-administered influenza vaccines surged 179% in Mar and Apr compared to the same period in 2019.

A survey of patients who received their vaccine at an Amcal or Guardian pharmacy earlier this year revealed 42% did so because of the COVID-19 pandemic.

Amcal/Guardian Head, Kurt O'Brien, urged Australians who have yet to get the flu vaccine this year to book an appointment with their local pharmacy, warning the virus remained a threat.

"It's important to know that as the majority of Australians have been social distancing over the last few months, we may be yet to see the peak of flu season," he said.

"With COVID-19 restrictions now



starting to ease in most states, we are seeing people getting out and about more which may increase the risk of the seasonal flu spreading.

"That's why I'm urging all Australians who have not had their flu shot this year to book online and head in to their local Amcal or Guardian pharmacy - it's not too late to help safeguard yourself and your family, with a friendly and qualified pharmacist on-hand to answer any questions you might have."

Thief lands time

A THIEF who stole more than \$1,000 worth of Swisse vitamins from two Victorian Chemist Warehouse stores will spend two months behind bars.

Heidelberg Magistrates Court heard Christopher Edward Smyth had been caught shoplifting five times in the space of a month, targeting Chemist Warehouse stores in Bundoora and Heidelberg West, and a Dan Murphy's in Preston, where he stole alcohol worth \$209.

When stopped by a Coles Express employee in Bundoora, attempting to walk away with a coffee, a chicken sandwich and an Up and Go, Smyth apologised saying, "Sorry, I can't pay, I don't have any money".

NEW PRODUCTS

Suppliers wanting to promote products in this feature should email newproducts@pharmacydaily.com.au

Is your customer's NEBULISER too large, clunky and noisy?

If the answer is yes, then it may be time for an upgrade this winter! Many nebulisers are not portable and create a lot of noise.

The NEW Breath-A-Tech Portable Nebuliser is a hand-held device, designed to deliver a continuous flow of ASTHMA and COPD medication where a puffer and spacer cannot be used.

Suitable for adults and children, the new Breath-A-Tech Portable Nebuliser is lightweight and compact weighing only 74g (without batteries). Using the latest active vibrating mesh technology, its quiet operation means patients can use it discreetly at home or when they are on the go.

Patients can choose to operate the device using standard batteries or a USB cable for their convenience.

Each pack includes a detachable medicine cup, an adult and child silicone face mask, 2 AA batteries, USB cable and a travel carry bag.

Stockist: Available at API, CH2, Sigma and Symbion

RRP: \$149.95

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Contact: Medical Developments International
sales@medicaldev.com Ph: (03) 9547 1888



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Article	Description	Pack Size
58746	KN95 FACE MASKS 10	10
57954	KN95 FACE MASKS 50	50
57224	ALPHAPRO TECH FACE MASK N95 35PK	35

For easy ordering, search product article number at MyAPI (<https://my.api.net.au>).

If you have any queries regarding any face mask products, please contact your API Business Development Manager or API Customer Service on 1300 363 303

NSW Small Business COVID-19 Recovery Grant

If your small business has experienced a decline in turnover as a result of COVID-19, you may be eligible for a small business recovery grant between \$500 - \$3000.

**Contact Bramelle Partners
for grant assistance**

marketing@bramellepartners.com.au



Details at:
[Inkd.in/grSjWZJ](https://www.linkedin.com/company/bramelle-partners)

Processing Fee: AUD\$350 + GST
Applications close 16 August. T&Cs apply.



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