



Mon 5th Dec 2022

### Today's issue of PD

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### Medlab breach

THE Office of the Australian Information Commissioner has launched an investigation into the personal information handling practices of Medlab Pathology following a notifiable data breach.

The process will review if Medlab breached regulations.

**SOUTH** Australian could be the next jurisdiction to implement a trial of a pharmacy-based urinary tract infection (UTI) treatment program, pending the findings of a Parliamentary inquiry this week.

A Select Committee investigating Access to UTI Treatment in South Australia was set up last week, and is due to report on Thu (08 Dec).

Proposing the formation of the committee, Labor MP, Jayne Stinson, said it should inquire into the barriers patients with UTIs face in gaining timely access to treatment, and the applicability of implementing Queensland's UTI community pharmacy service in South Australia.

"Currently, sufferers must book an appointment with a GP to obtain a script for medication and then have that filled at the pharmacy," she said.

"For many people, this can mean days of pain and discomfort before securing an appointment and the effective treatment."



Stinson noted that Australian Medical Association data showed that on average both male and female GPs have been trending toward fewer hours per worker, exacerbating the existing shortage of GPs.

SA to investigate pharmacist UTI trial

She said that while the State Government was working to boost GP numbers, she said further steps needed to be taken.

"In reality, in the real world in which we are living, there is not going to be a new flood of GPs within weeks or months," she said.

"In those weeks and months and years, more women are suffering an uncomplicated UTI that could possibly be treated faster in consultation with their pharmacist.

"I am interested in their needs in the reality of this world right now." Stinson has been appointed

to Chair the committee, which includes Labor's Sarah Andrews and Catherine Hutchesson and Liberal Party frontbenchers, Penny Pratt and David Pisoni.

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# Dooley lands SHPA's top honour

**FORMER** Society of Hospital Pharmacists of Australia (SHPA) President, Professor Michael Dooley, has been honoured with the organisations highest honour, the Fred J Boyd Award.

Presenting the award at the SHPA's Medicines Management 2022 conference in Brisbane, outgoing President, Peter Fowler, lauded his predecessor's commitment to improving patient care and his stewardship of the organisation.

'Under his leadership, the revitalisation of Specialty Practice in 2017 was an instant success," Fowler said.

"More than half of all SHPA members have been consistently enrolled since 2018 and the uniquely broad and democratic structure has powered many of SHPA's strategic achievements, including expanded education offerings and updated and new Standards of Practice.

"With an eye on the future and the importance of an expertly trained pharmacy workforce, Michael's leadership also saw the introduction of Foundation Residencies, now in place at nearly 50 sites nationally, and Advanced Training Residencies, which can now be undertaken in many leading pharmacy specialties and are continuing to expand."

The SHPA's 2022 Australian Clinical Pharmcy Award went to Sir Charles Gairdner Hospital Complex Needs Coordination Team Pharmacist, Deirdre Criddle, for her "fierce advocacy for the recognition of pharmacists as medicines management experts and leadership in the critical transitions of care space".

Newly elected SHPA President, Tom Simpson, said Criddle had been "a staunch supporter of robust credentiallt that drives our professional forward and allows practitioners to appreciate and maximise their impact on safe patient care".

"Her innovative outlook and dedication to patient safety have made her a leading voice on the need to evolve the accredited

## Sigma celebrates 85 years of Amcal

**SIGMA** Healthcare has marked the 85<sup>th</sup> anniversary of its Amcal pharmacy brand by rewarding customer loyalty.

As part of the campaign 25 Amcal Reward customers shared in \$2,500-worth of Visa gift cards through an in-store promotion.

Amcal Head, David Preston, noted that the promotion had delivered a 72% increase in loyalty basket sizes, and a 6% increase in total sales compared to the previous month.

"At Amcal, our local pharmacy communities are at the heart

#### of everything we do, so in celebrating our 85<sup>th</sup> anniversary, we wanted to personally thank, and reward, some of our most loyal customers," he said.

"Amcal's heritage can be traced back to 1937 when a group of 11 pharmacists with a bold ambition to offer customers competitive pricing and greater product ranges opened the network's very first pharmacy.

"85 years later, our ambition to innovate and provide leading healthcare solutions for all Australians remains unwavering."



pharmacist profession, and the importance for specialist, expert pharmacists to be embedded in residential aged care and GP clinics, an emerging frontier of our profession," Simpson said.

The SHPA also recognised Tasmanian, Duncan McKenzie, who is a clinical advisor to Premier, Jeremy Rockliff, with the 2022 Medal of Meritt.

Simpson described McKenzie as a "trusted voice, advising on pharmacy scope of practice".

"Duncan's positive influence on the future of our profession in Tasmania is also clear," he said.

## CWH raises \$278k for FightMND

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**CHEMIST** Warehouse (CWH) is continuing it fundraising efforts, adding \$278,000 for FightMND to the \$1.5 million it collected for mental health charity, Liptember, this year (**PD** 30 Nov).

The discount giant raised funds for FightMND through an in-store initiative through its Australiawide network in Oct, and support for 'Daniher's Drive', which saw an 80-car convoy travel through Victoria's North East and Gippsland over three days.

"The CWH team is proud to continue our six year partnership

with FightMND and raise vital funds and awareness for the important research and work conducted by Australia's leading independent MND foundation," CWH Director Mario Tascone said.

"Having personally experienced the heartbreaking effects of this cruel disease and loss of loved ones within the CWH family, our team are fiercely passionate in their support of FightMND and remain committed to supporting the work of the foundation and tackling this disease in any way we can."



### Sanofi's Qld deal

**SANOFI** is partnering with the Queensland Government to fund research into mRNA vaccines in the State.

The agreement will deliver \$280 million to support vaccine research through the Translation Science Hub, which will link Queensland-based sciences with researchers at Sanofi's mRNA Centres of Excellence in France and the US.

The Translational Science Hub will initially focus on the evaluation of a new generation of mRNA vaccines and the development of a world-first mRNA vaccine for chlamydia.

Queensland Premier, Annastacia Palaszczuk, said the hub would provide scientists with a platform to develop life-saving vaccines.

"The Hub will bring more expertise, supply-chain capabilities, as well as clinical investigations to Queensland," she said.

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# MediSecure lands deals

# Dispensary Corner

**THIS** is perhaps why it's good to have a private hospital room.

A hospitalised woman in Germany has been arrested after allegedly turning off the oxygen supply of a fellow patient twice because it was "too noisy".

Police in the southwestern city of Mannheim issued an arrest warrant for the 72-year-old, with court documents claiming she turned off the main switch of the equipment some time before 8pm on Tue last week "after feeling disturbed by the noise emanating from it".

"Although the suspect was informed by hospital staff that the oxygen supply was a vital measure, she allegedly turned off the device again at around 9pm," the case notes read.

The 79-year-old victim apparently required resuscitation and is still receiving intensive medical care.

A CRACKDOWN on drug use in northern Thailand has left a small Buddhist temple empty, after all of the monks tested positive for methamphetamine.

The local sheriff in Bung Sam Phan district, about 220km north of Bangkok, investigated the religious retreat in response to a tip-off from locals.

He found things in somewhat of a disarray, saying the monks' behaviour had given them away as drug users.

"When I inspected the abbot's shelter, I was stunned because it was a mess," he said, with the monks confessing to being longtime addicts after being confronted with the results. **PHARMACY** software providers, Corum Group and Z Software are set to adopt MediSecure as their preferred Prescription Delivery Service (PDS).

MediSecure CEO, Paul Frosdick, said the decision would significantly accelerate the ongoing increase in the company's share of the dispensing market.

"The fact that two of Australia's leading pharmacy software providers have chosen to join Dispense Works and RxOne in adopting MediSecure as their preferred PDS is a tremendous endorsement of our effectiveness in supporting them and meeting the needs of their users," he said.

"A fast, reliable and independent service has become even more important since the advent of digital tokens.

"Pharmacists and their customers don't just expect a frictionless experience across prescribing and dispensing systems; they need it. "Without it, immediate access



to the prescription details and legal authority stored in a PDS is impossible, and efficient prescription fulfilment disrupted."

Z Software CEO, John Le, said the opportunity to work with a fully independent PDS eliminated some of the commercial complications that could otherwise exist in the competitive pharmacy market.

He added that MediSecure's service delivery philiosophy complemented Z Software's.

### APC sees surge in overseas applications

**THE** Australian Pharmacy Council (APC) is seeing record numbers of skills eligibility applications from overseasqualified pharmacists.

In a statement released this morning the APC said that since Jul there have been a "more than 100% increase in applications compared with the same period last year".

The APC said it has hired additional staff to assess applications and process Skills Assessments Outcomes, to meet the increased demand.

The Council added that the surge in demand was likely to

impact Department of Home visa processing times, but noted that applications in relation to healthcare and teaching occupations were being given priority processing.

The surge in demand for skills eligibility assessments are expected to result in high numbers of overseas pharmacists applying to see the Knowledge Assessment of Pharmaceutical Sciences (KAPS) exam session in Mar 2023.

The APC said the Jul and Nov KAPS sittings had been the largest-ever undertaken by the organisation.



Welcome to Pharmacy Daily's weekly comment feature. This week's contributor is Kavita Nadan, Co-founder, Jobs in Pharmacy

#### dan, Co-founder, os in Pharmacy Addressing the bigger pharmacy

As 2022 draws to a close, one of the biggest issues our sector faces still remains for community pharmacies nationwide - staffing shortages. And with the busy holiday period just a blink of an eye away, the challenge of finding, hiring, and developing talent is real. National President of the Pharmaceutical Society of Australia Dr Fei Sim called on the Federal Government *in August* to urgently invest into growing workforce capacity in our sector.

workforce picture

"Growth in pharmacy workforce capacity is urgently needed to meet the demands of our patients, communities and health system. Just like other industries, labour shortages are affecting pharmacies and putting further strain on already exhausted pharmacists."

This is true. But it's not just pharmacists we need. Zooming out, we need to consider technicians, managers, assistants, retail staff - every customer and non-facing customer role who all keep the crucial cogs turning and clients safe and satisfied.

That's why today, we've launched *Jobs in Pharmacy*, an online jobs platform to find the right people for your pharmacy ecosystem. Because pharmacists are only one part of the equation.



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