

# Perimenopause? Help your patients take back control.

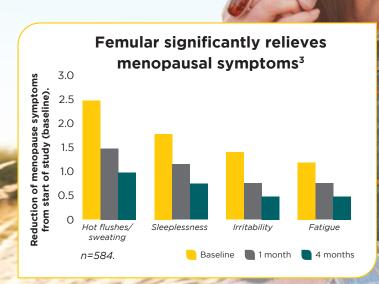


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#### Take back control

**INTEGRATED** medicines brand, Flordis' Femular, can offer patients experiencing menopausal systems relief within weeks.

See **cover page** for more.

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#### Click here to learn more.



# Full scope commitment

**EFFORTS** to extend pharmacists' scope of practice have the firm support of pharmacist-turnedpolitician, Federal Assistant Minister for Mental Health and Suicide Prevention, Emma McBride.

Addressing delegates at Pharmacy Connect in Sydney on Sat, McBride said she was committed to supporting the profession's call for pharmacists to be authorised to work to their full scope of practice.

"In my new role as Assistant Minister, I am determined to raise the profile and prominence of pharmacists, and to see us work to our full scope," she said.

"This is important because people should be able to access care when they need it.

"You shouldn't have a mum come in trying to get a Ventolin through a pandemic, who can't get one for their child who is short of breath and desperately worried about.

"You shouldn't have to worry about medicines shortage or outages, because you can rely on your local pharmacist, you can trust in the advice they provide you, and you can know with confidence that they will be there even when other services are closed.

"Highly trained healthcare practitioners - like every one of you in this room - should be working in close collaboration in integrated models of care, should be fully utilised."

McBride said that health workers across the country have been



pushed to their limits during the COVID-19 pandemic, with services in rural and remote areas "in crisis".

"I've heard people talk about it being broken - we're seeing patients waiting weeks for routine appointments, or spending hours waiting to be seen in Emergency Departments," she said.

"Our healthcare workers are exhausted.

"They're burnt out, they're dedicated and they're capable, but they've been overwhelmed.

"Unfortunately, as you know, there's no quick fix, but there are steps that we can take, working together to improve health care for all Australians, including supporting healthcare professionals working to the top of their scope of practice.

"It just makes sense."

### Today's issue of *PD*

Pharmacv Dailv today features three pages of news, plus a cover page from Flordis.

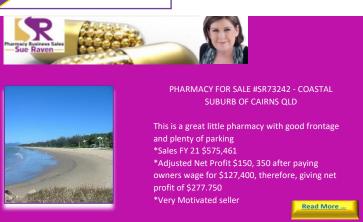
#### Record tumbles

**PHARMACY** Connect set a new delegate record, with more than 900 Australian and overseas pharmacists attending the event last week at the Hilton Sydney.





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# Guild plots national UTI program

PLANS to roll out pharmacist prescribing programs for the treatment of uncomplicated urinary tract infections (UTIs) nationwide are underway, Pharmacy Guild of Australia National President, Trent Twomey, says.

Speaking at Pharmacy Connect in Sydney on Fri, Twomey noted that the Queensland Government has given the green light for the UTI Pharmacy Pilot - Queensland (UTIPP-Q) to be embedded into permanent practice from 01 Oct.

"This should be a core service that Australians can receive from all community pharmacists across Australia," he said.

"The reason we went for UTIs in the Queensland Branch is because when we looked at the data, UTIs consistently nationwide are in the top 10 potentially preventable hospital presentations in every single State and Territory."

Twomey told delegates that the Guild has already commenced negotiations with all State and Territory governments to replicate the UTIPP-Q.

"We have a deliberate, methodical and thought-out government and public relations



campaign to ensure that is embedded nationwide," he said.

Twomey also noted that there has been a shift in the Guild's relationships with governments at both State and Federal levels.

"We use to have to try to knock on doors politely, kick-down doors sometimes - not so politely - but now we have health ministers ringing us at all hours of the day, we have Chief Health Officers and Chief Medical Officers from not only the States and Territories, but the Federal Government ringing us on all days of the week asking if

we can help them, if we could help increase the number of services provided through community pharmacies," he said.

"It's really changed the dynamic that the Guild has with governments at all levels, but it's also changed the view that Australians have of community pharmacy as well."

While Twomey said governments were keen to engage with pharmacy, he warned that the profession faces a "bumpy couple of years", and thing will "get worse before it gets better".

#### If it ain't broke

**NSW** Labor Leader, Chris Minns, believes there is "no compelling reason" to change pharmacy ownership rules in the State.

Minns voiced support for the status quo, when it comes to pharmacy ownership, at Pharmacy Connect on Fri.

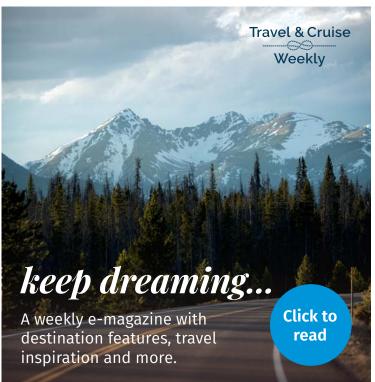
"I should say that NSW Labor is not against innovation, and is not against competition," he said

"But we don't believe that the case has been made for change to the pharmacy ownership rules.

"I see no compelling reason to change the system and lose the important safeguards that have been built into the system by custom, practice and more, generation after generation.

"It has worked well in the past and will work well in the future."

With NSW set to go to the polls next Mar, Minns stressed that "NSW Labor favours retention of the current ownership rules and we will not be proposing changes to them in our election platform".



### Time to boost PA training: Twomey

PHARMACY owners are being urged to invest in training their pharmacy assistants (PAs), to ensure they meet the expectations of patients.

Pharmacy Guild of Australia National Present, Trent Twomey, told delegates at Pharmacy Connect last week, that there was a need for PAs to be given more training around healthcare products and services.

"It's a reasonable expectation of Australians, if they walk into an Australian pharmacy and get advice on a blood pressure monitor, a breast pump, on wound care, or complementary medicines, that the person given the advice has some form of training," he said.

"There's no mandatory training for PAs in Australia.

"I'm preaching to the choir [here], because by the very nature of you being in this room you are proactive and you are training your staff.

"But unfortunately, the majority of the profession aren't.

"They are doing the mandatory minimum requirement to be QCPP (Quality Care Pharmacy Program) accredited, which is Schedule 2, S3 training, but they haven't made sure their staff have Certificate 2, Cert 3 or Cert 4 [qualifications].

"If we want PAs to be able to help us out more in the pharmacy, ordering medicines, marking medicines off... that boring stuff, but that technically important stuff that we have to make sure that they're appropriately trained."







# Dispensary Corner

BRITISH pharmacy bandit, Sean Clamp, who held up a store in Liverpool while attempting to pass off a metal pipe as a gun, told terrified staff that he was "not a bad guy".

Liverpool Crown Court heard that the 33-year-old who was described as a "career criminal", had 111 previous convictions.

Clamp's life of crime had seen him banned from any branches of Boots, Tesco supermarkets and Marks and Spencer.

On 12 Jul this year, Clamp entered a pharmacy wearing a motorbike helmet, and handed a note to a member of staff saying "give me money and noone will get hurt".

He then shouted, "give me all the notes".

The pharmacist then saw what she thought was a gun and handed over close to \$170 in cash.

The pharmacy raid followed a botched attempt to hold-up a neighbouring betting shop.

Sentencing Clamp to five years behind bars, Recorder Richard Conley, urged him to use his time in prison to reform his ways.

"You can still lead a useful life," he said.

"Don't allow the rest of your life to go down the pan in the same way you have the last 15 or so years.

"I hope you will use the sentence I am about to pass as an opportunity and come out and make a fresh start.

"You are still relatively young."

# Pharmacist exchange

WESTERN Australian Pharmacist, Grace Orr-Young, is set to spend 12 months in the UK as the inaugural Australian Health Minister Young Pharmacist Global Exchange Scholarship winner.

Orr-Young was announced as the recipient of the scholarship - which was an initiative included in the Seventh Community Pharmacy Agreement (7CPA) - at Pharmacy Connect in Sydney on Sat.

Minister for Health and Aged Care, Mark Butler, congratulated Orr-Young, describing her as "a worthy recipient".

"The Scholarship was created to facilitate the exchange of knowledge between Australian and the UK early career pharmacists," he said.

"A sincere congratulations to Grace.

"Her application showed her interest in continually expanding her knowledge."

The scholarship is being administered by the Australasian College of Pharmacy and the World Pharmacy Council.



Australasian College of Pharmacy President, Michelle Bou-Samra, noted that "all nominations were of a high calibre".

"However, Grace's keen interest in being a self-motivated lifelong learner throughout her pharmacy career was a standout," she said.

Pictured, Australian Health Minister Young Pharmacist Global Exchange Scholarship winner, Grace Orr-Young, and Australasian College of Pharmacy President, Michelle Bou-Samra.

# N Co

## Weekly Comment

Welcome to
Pharmacy Daily's
weekly comment
feature. This
week's contributor
is Kavita Nadan,
Co-founder, Locumate.



# Your silly season staffing needs, sorted

**SUMMER** in Australia brings with it a busy time for pharmacists - there are customers looking for repeat prescriptions and gift buying, there are sunburnt holidaymakers, and there are staffing shortages. But this triple whammy of chaos doesn't need to be so stressful.

Something we've noticed on Locumate - our app connecting locums to pharmacies - is that shifts in three, four, and five months' time are already starting to book out. This means locums on our platform are accepting shifts well in advance and now have the choice to plan their schedules months ahead, arranging work around travel, family celebrations and any other commitments they might have.

For pharmacies, the high demand for locum shifts in December and beyond means it's possible to plan schedules for your next quarter, bringing peace of mind, accurate budget forecasting, and a clear solution to what can be a demanding and disorganised silly season.

If you're thinking ahead to longer days and warmer weather, check out Locumate to access our network of locums and choose the right ones for your pharmacy this summer.

#### Meds stolen in Qld pharmacy ram raid

concrete bollards and metal security screens were not enough to stop thieves from smashing their way into a Queensland pharmacy in the early hours of Thu morning.

Police were called to Low Price Pharmacy at Eden's Landing after the store's alarm was activated, when a four-wheel drive reversed into the shop's front doors.

The incident was the first time the pharmacy had been hit by thieves in more than five years, The Courier Mail reported.

However, the neighbouring Spar convenience store has been



a target for bandits in recent times.

The publication said, "a large quantity of drugs and codeine may have been stolen" in the ram raid.



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