

Friday 16th Feb 2024



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Today's issue of PD

Pharmacy Daily today features two pages of the latest industry news.

New appointment

THE incoming CEO of Dementia Australia will be Prof Tanya Buchanan, the peak body's Chair Merran Kelsall announced yesterday.

Last year, Maree McCabe notified the board of her decision to complete her time as CEO this year after 13 years with the organisation.

"It was important that we appointed someone who could build on the achievements made by McCabe and the organisation over more than a decade," said Kelsall.

Buchanan, currently CEO of Cancer Council Australia, will take up her new role in May.

She has studied nursing and has an MBA in Health Services and a PhD.

Docs on demand via TWC

TERRYWHITE Chemmart (TWC) has partnered with telehealth provider Hola Health to offer ondemand GP appointments.

The collaboration expands
TWC's customer-centric approach,
helping it to integrate with the
Health Engine platform, the group's
website, and the myTWC app.

This in turn will further create an integrated platform for customers to access various health services through the CareClinic program.

TWC has also joined forces with DoorDash, introducing a two-hour delivery service across nearly 400 pharmacies within its network.

The initiative complements its existing local delivery service and aims to ensure customers' pharmacy needs are "promptly met", covering the entire ecommerce range and most pharmacy prescription medications.

Nick Munroe, Executive General Manager for TWC, said, "our commitment is to provide comprehensive healthcare tailored



to the needs of our customers".

"These initiatives not only enhance the customer experience but also streamline operations for our pharmacies meaning more time can be spent with our customers," Munroe explained.

The newly formed partnerships with DoorDash and Hola Health represent "significant additions to the brand's digital health strategy that continues to grow, focused on more accessible healthcare for customers and greater instore efficiency for pharmacists," Munroe concluded. JG

NSW measles alert

NSW Health is advising people to be alert for signs and symptoms of measles after being notified of a confirmed case in Sydney.

The case is an adult who recently returned from southeast Asia where there have been ongoing outbreaks.

People who may have been exposed to the virus in the following locations should monitor for symptoms: Wed 07 Feb - Flight JQ427 from Gold Coast, arriving in Sydney 10:15pm; and Sydney Airport Domestic Terminal 2 between 10:15pm and 11:00pm.

Further, on Sat 10 Feb - bus route 288 from Sussex St and at Erskine St to Lane Cove Interchange Stand C from 9:30am to 10:00 am.

Lastly, Thai Chiva Therapeutic Massage, Lane Cove between 10:00am and 7pm, and Satang Thai Restaurant, Haymarket between 9:00pm and 11pm.



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Dispensary Corner

JUST when the world has learnt the importance of good hand hygiene as a sound health practice, the pizza giant Domino's has had to apologise after a worker at one of its restaurants was filmed appearing to pick his nose and wiping it in a large mass of dough.

The clip went viral this week after it was shared on the Bakusai online forum.

It shows an employee in a Domino's uniform talking to the person behind the camera while kneading dough.

He then appears to stick a finger up his nose before rubbing it into the mixture.

Within hours of the video being uploaded, Domino's Japan head office apologised to customers on its X account (formerly called Twitter).

The business explained that the man in the video was a parttime worker at one of its store in Amagasaki City, near Osaka in the Hyogo Prefecture.

It vowed to ensure "something like this never happens again", adding, "we deeply apologise for making our valued customers uncomfortable".

The pizza dough shown in the clip was being prepared for a 24-hour fermentation, the statement said, and was thrown out before it could be used for any pizzas sold to customers.

Both the employee shown in the video and the one filming are facing punishment under employment regulations, according to the Japan Times.

The store in question has also suspended operations.

Diabetes hearing on today

THE Health, Aged Care and Sport Committee will hold a public hearing at Parliament House in Canberra today for its ongoing inquiry into diabetes.

The hearing will provide an opportunity for the committee to explore the role of private healthcare, urban planning and development, and the food and grocery industries in diabetes prevention and management.

The committee will also hear from diabetes representative bodies and medical researchers.

The Chair of the committee, Dr Mike Freelander said, "throughout the inquiry, the committee has heard about the need to improve the way we prevent and manage diabetes in Australia".

"This public hearing will explore the cost of diabetes treatments and ways to improve public awareness of diabetes, obesity and their complications."

The Deputy Chair of the committee, Melissa McIntosh, said, "the growing impact of diabetes in Australia, including the growing prevalence of the autoimmune disease Type 1 diabetes, means that we must respond to this challenge with forward-thinking



policies to deliver better outcomes for diabetes diagnosis, treatment, and management".

"The committee looks forward to hearing on Type 1 diabetes healthcare from the Juvenile **Diabetes Research Foundation** Australia and the Australian Diabetes Society, plus a suite of other healthcare organisations at our public hearing."

The committee intends to hold further public hearings in Mar.

Listen to the hearing's live audio stream HERE. JG

Ross fever alert

QUEENSLAND health authorities have warned that the Ross River virus is at "very high" levels, as the disease has been detected in mosquitoes across the state.

"It's a very sudden uptick, a very sudden rise," said Queensland's chief health officer John Gerrard, who believes that "thousands" of people will likely be infected in the coming weeks.

So far, 31 cases have been found across the Brisbane, Wide Bay, Bundaberg, Banana, Gold Coast, Fraser Coast, Livingstone, Mackay, Sunshine Coast and Moreton Bay regions.

"It's very concerning that we're seeing a large number of detections this early in the season," said Gerrard.

Cases of the virus can be found throughout Australia, including more temperate southern states.

Travellers visiting areas affected by recent flooding or continuing rain should avoid mosquito bites, as no vaccine or antiviral treatment is available.

The PD team grows

PHARMACY Daily has welcomed Jo-Anne Hui-Miller to the team as the Business Publishing Group's new Associate Publisher.

Bringing an abundance of experience in B2B publishing, Hui-Miller joins from The General Store where she was Content and Insights Director.

Prior to that she was Managing Editor at Inside Retail Asia-Pacific for six years.



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