



“What a difference MedView Paperless makes.”

Paperless

SEE FOR YOURSELF ▶

MedView

Today's issue of PD

Pharmacy Daily today has three pages of news including a photo page from APP 2019.

Win \$1,000 in tipping!

GUILD
Digital has generously agreed to sponsor this year's



GuildDigital
Simply Beautiful Pharmacy Websites
guilddigital.com.au

Pharmacy Daily NRL and AFL tipping competitions.

Free to enter for all PD readers, the online tipping comps allow entry of tips for each match in a round as well as a tiebreaking margin for one of the games.

As well as bragging rights for the weekly winner, the overall top tipper in each code at the end of the season will receive a \$1,000 prize courtesy of Guild Digital.

The NRL competition kicks off this Thu 14 Mar so make sure you register as soon as possible.

Sign-ups are easy - for more information and to register see pharmacydaily.com.au/footy-tipping.

Workers on strike at CWH

MEMBERS of the National Union of Workers this morning kicked off indefinite strike action at Chemist Warehouse (CWH) distribution centres, confirming the walkout endorsed last week (PD 04 Mar).

Described by union National Secretary, Tim Kennedy, as a “David and Goliath struggle,” the staff are demanding “wages and conditions on par with industry standards,” as well as conversion of roles from labour hire casual to permanent positions, and “an end to the toxic culture of bullying and harassment”.

The union claims to have recruited up to 75% of permanent employees at the CWH Melbourne

distribution centre, up from just 10% a year ago.

The union said it planned to operate picket lines 24 hours a day at Chemist Warehouse locations in Melbourne and Brisbane, with ACTU Secretary Sally McManus making a public appearance at the Preston, Vic site this morning.

Canesten pH self-test

BAYER has launched Canesten Vaginal pH Self Test, a unique at home self-diagnosis test to assist women who are experiencing unusual vaginal symptoms.

The \$14.95 test can help women better understand what is causing any unusual symptoms before they approach a pharmacist or GP - see canesten.com.au.

Coffs Amcal+ wins myPAK

AMCAL+ Coffs Harbour, NSW, was announced winner of myPak Solutions Alpaca DAA Robot promotion at APP on the weekend.



packaging at our pharmacy and so much more!”

my Pak Solutions GM Rachelle Frain drew the winning ticket, saying, “Alpaca is compact

Alpaca is a state-of-the-art blister pack dispensing robot from the world's largest Japanese pharmacy automation equipment manufacturer.

Co-owner Sam Ledger was thrilled to learn his pharmacy won this year's biggest promo prize at APP.

“The Alpaca automation robot will get rid of the dreary process of

fast and accurate.

“Sam and his team are now one step closer to realising the PGA's CP2025 vision for community pharmacies to transform to community health hubs.”

Pictured are Sam Ledger with myPAK's Rachelle Frainand and Joe Yacou.



“GP Connect has definitely made life very easy, I use it for 150+ requests per month. In the old days, I had to work through every patient and work out which is owing.”

– Doctor using GP Connect

[Learn more](#)



RENEWAL DUE

use your member login to get started

www.pdl.org.au



Space and capacity squeezed with no packing room to grow?

Call Willach on 0472 PACKIT and we'll solve your packing problem!



LAST week's Australian Pharmacy Professional Conference and Exhibition on the Gold Coast saw hundreds of exhibitors showcase their wares to delegates.

Pharmacy Daily was on the spot too and took these photos of the hard-working participants - lots more pics from the event online at facebook.com/pharmacydaily.



THE MedAdvisor team out in force on the show floor - Theo Antonopoulos, Elizabeth Wong, Sonja Budisa, Robert Read, Josh Dore, Jordan O'Donnell & Glenn Carroll.



RIGHT: Pharmacy Click and Collect's special smartphone wasn't quite small enough to fit in your pocket: Ryan Davis & Stephen Peel



ABOVE: Gold Cross' Karen Francis & Susan Bohnke show off those famous Glucojel jelly beans.



ABOVE: These particularly purple people, Peter Mcintyre & Bekki Meers on the Sanofi team were some of many cuddly creatures at APP this year.



ABOVE: Deb Clemens goes with the Flo nasal products.



ABOVE: The AdVital team - Richard Loveday, Suzi Dubois & George Gorgi.



WEBSTERCARE'S Stephanie Menogue, Agata Burda & Gabi Rinaldi showed off with a giant novelty DAA.



CHEMIST Pos Direct with all the tech: Garion Savill, Andrew Bishara, John Shergill, Andrea Shergill & Joanne Barnes



BELOW: The Medlab Clinical team highlighting their science-backed solutions - Angela Chang, Cheri Zaydan, Lara Pham, Varun Mehta & Hannah Llewellyn.

SIGN UP 2019 NRL FOOTY TIPPING

The top tipper for NRL will win a \$1,000 gift card from GuildDigital.



SIGN UP BY
THURSDAY 14 MAR
FOR NRL



Dispensary Corner

AMERICAN pharmacy giant CVS is changing its on-hold music, after a plea from a Boston-based doctor who said the current CVS jingle played on the pharmacy phone system "haunted him day and night".

The *Boston Globe* reported the case of Dr Steven Schlozman, a child psychiatrist at Massachusetts General Hospital, who last year wrote a tongue-in-cheek letter to a local radio station about the issue.

A national debate ensued, culminating in an announcement last week by CVS that it was in the process of updating the system.

The new phone platform should be active later this year, the company said - but in the meantime if you want to hear what the fuss is all about click on the image below.



YOU'VE heard of "baby brain" - that phenomenon where the parents of newborns seem to lose touch with reality.

There was an extreme case in Saudi Arabia this week, when a flight from Jeddah to Kuala Lumpur was forced to turn back because a mother realised she had left her infant in the terminal before boarding the aircraft.

Fortunately local air traffic controllers were able to expedite an emergency landing, and the embarrassed mum was safely reunited with her baby.

Opioid use debate

WHILE recent research out of Monash University has declared the move to make codeine prescription-only has had no effect on the rate of prescribed opioid use, Pharmacy Guild of Australia Victorian Branch President Anthony Tassone is unequivocal that there has been a rise in opioid prescriptions.

The study by Monash Addiction Research Centre tracked opioid prescriptions across three years, two before the restriction came into force, and one year after.

The data showed that in the 12 months following the restriction, there was no increase in opioid prescriptions.

On an ABC 7.30 report, Tassone argued otherwise saying, "What we have seen, not only in my pharmacy, but pharmacies in general, is there has been an increase in PBS-subsidised codeine".

He said prescriptions were being filled at a higher dosage therefore the average dose of opioid was now much higher than prior to the restriction on codeine, whereas the move was intended to reduce opioid deaths as in the US crisis.

PBS payments faster

THE Federal Department of Human Services has advised of shorter payment cycles for PBS online payments.

Approved suppliers of PBS and RPBS medicines who make claims online will receive funds within two to nine days, with the changes to be implemented from 29 Mar 2019.

For example claims submitted between 29 Mar and 03 Apr will be paid on Fri 05 Apr, while claims submitted between 04 and 10 Apr will be paid on Fri 12 Apr.

Claims submitted before 29 Mar will be paid using the current cycle time of nine to 16 days.

TGA 'Drop-In Day'

THE Therapeutic Goods Administration (TGA) is seeking expressions of interest in a potential "Drop-In Day" allowing stakeholders registering products to consult around the regulatory process for up to 50 minutes, free of charge.

The proposed date is Thu 11 Apr in Parramatta, NSW - **CLICK HERE** to register your interest by 22 Mar.

Win with John Plunkett

Everyday this week Pharmacy Daily and Plunkett's are giving away the John Plunkett Collagen Eye Lift 15g (with bonus trial size Collagen Lift Moisturiser 10ml) valued at over \$50.

New John Plunkett Collagen Eye Lift is a day and night eye cream packed with peptides including Matrixyl 3000 and Eyeseryl to boost collagen by 100%, and Hyaluronic Acid to provide cushioning hydration, while Rosehip Oil softens and smoothes delicate skin around the eyes. Effectively targets three causes of ageing - fine lines and wrinkles, eye bags and puffiness and dark circles. Visit: www.JohnPlunkett.com.au for more.

To win, be the first from QLD to send the correct answer to the question to comp@pharmacydaily.com.au

What is one of the causes of ageing of the skin around the eyes?

Congratulations to yesterday's winner, Candace Trankle.

