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TerryWhite Chemmart would like to acknowledge the winners of the TerryWhite Chemmart HEART Awards announced on Tuesday night (17th Sept) at the TerryWhite Chemmart Gala Awards Dinner on the Gold Coast.

Congratulations to everyone on your achievements and for helping bring 'real chemistry' to your local communities.

A big thank you and acknowledgement also to our suppliers who have been recognised by the TerryWhite Chemmart network for your service and support. We are thrilled to partner with you.

## TerryWhite Chemmart HEART Award Winners for 2019



TerryWhite Chemmart  
**H.E.A.R.T. AWARDS**  
PHARMACY OF THE YEAR 2019



Browns Plains, QLD



TerryWhite Chemmart  
**H.E.A.R.T. AWARDS**  
THE RHONDA WHITE LEADERSHIP AWARD 2019



Matt Boulter from Marion Compounding, SA



TerryWhite Chemmart  
**H.E.A.R.T. AWARDS**  
PHARMACY IMPROVEMENT AWARD 2019



Wodonga, VIC



TerryWhite Chemmart  
**H.E.A.R.T. AWARDS**  
RETAIL LEADERSHIP AWARD 2019



Megan McWaters from Kapunda, SA



## Qld to get RTPM in 2020

**REAL-TIME** prescription monitoring (RTPM) will be introduced in Queensland in the second half of next year, the State's Minister for Health and Ambulance Services, Steven Miles, says.

The implementation of an RTPM system in Qld moved a step forward on Tue with the passage of the Medicines and Poisons Act and the Therapeutic Goods Act through the state parliament.

"I made a commitment to deliver an RTPM system in Qld in 2020 and passing these Bills is the first major milestone in that process," he said.

"Medicines to be monitored will include controlled drugs such as pharmaceutical opioids and other prescription-only medicines associated with drug dependence and the potential to cause harm, such as benzodiazepines and



products that combine codeine with other medicines."

Pharmacy Guild of Australia National Vice President, Trent Twomey, welcomed the progress, describing it as a common sense move that will benefit vulnerable patients.

"The Guild welcomes the Queensland Government's commitment and action to progress the introduction of real-time prescription monitoring in this State," he said.

"We will continue to work closely with the Government on the introduction of this system to ensure maximum outcomes for patients.

"We also commend Minister Miles for his efforts in driving the introduction of this important system."

RTPM systems are currently in place in Vic, Tas and the ACT.

### Today's issue of PD

*Pharmacy Daily* today has three pages of news, a front cover wrap from **TerryWhite Chemmart** plus full pages from:

- Sigma Rewards
- Healthed
- TerryWhite Chemmart

## Boulter lands HEART gong



**THE** TerryWhite Chemmart (TWC) Network Partner conference concluded this week with a gala dinner and the announcement of the HEART Award winners for 2019.

This year's TerryWhite Chemmart Rhonda White Leadership Award was won by Matt Boulter (pictured second from left), from Marion Compounding in South Australia for 10 years.

The prestigious award recognises, amongst other achievements, "Boulter's tireless work in building a large and highly successful DAA and residential care business in his community of Marion" where he

works directly with many local groups, the announcement said.

Megan McWaters from Kapunda, SA, won the Retail Leadership Award – a new award for 2019 – which recognises the pharmacy team leader who consistently leads their team by example.

The National Pharmacy of the Year award was won by TWC Browns Plains, Queensland, and the Improvement Award was taken out by the team from TWC Wodonga, Victoria.

Supplier awards went to Arrotex, Bayer and Ego.

For the full list of HEART Award winners see today's **cover page** and **page six**.

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## Human error top healthcare cyber risk

**MISTAKES** by staff remain the biggest cause of cyber breaches in the healthcare sector, security firm, Kaspersky reports.

In the two years since the Wannacry ransomware attacks crippled healthcare providers around the globe there has been a significant reduction in the number of medical devices attacked.

Kaspersky reported that 30% of hospital devices were infected with a virus in 2017, while attacks impacted just 19% this year.

The Office of the Australian Information Commissioner's latest Notifiable Data Breaches Quarterly Statistics Report to 30 Jun, revealed the health sector experienced the highest number



of breaches of any industry (47) ahead of the financial services sector (42), with human error the top cause of breaches.

However, the healthcare industry was also susceptible to malicious or criminal attacks (22).

## Pharmacists take politicians' pulse

**CANBERRA** pharmacists joined forces with Hearts4Heart to perform pulse-testing on Federal Parliamentarians as part of a national campaign to prevent potentially fatal strokes.

The initiative forms as part of Atrial Fibrillation Awareness Week (16-22 Sep) which aims to address low levels of testing for atrial fibrillation, which increases the risk of stroke five-fold.

"People will often seek advice from pharmacists, and this is an ideal opportunity to detect early warning signs of what could be atrial fibrillation," said Bev Mistry-Cable from Cooleman Court Pharmacy, Weston, ACT. Early detection and timely



referral can make a significant difference

One Hearts4Heart analysis says around 25% of people prescribed an anticoagulant, dangerously cease therapy within 12 months.

**Pictured** is Senator David Van, from Vic being tested by pharmacist, Bev Mistry-Cable.

## Cost barrier to cannabis

**QUEENSLAND** One Nation Senator, Malcolm Roberts, stirred the medicinal cannabis debate in parliament this week claiming the Federal Minister for Health, Greg Hunt, is playing a "pharmaceutical game" with the medicine.

Urged by the New South Wales Nurses and Midwives Association, Chronic Pain Australia, Epilepsy Action Australia, Cancer Voices, United in Compassion and the Country Women's Association of Australia, Roberts said that even when a patient is legally able to access medicinal cannabis, they often can't afford it, with some scripts costing as much as \$2,000 per month.

"Six thousand six hundred and sixty-seven current approvals is probably no more than 2,000 or 3,000 people actually accessing medicinal cannabis legally, and it may be even less," Roberts said.

"I have a problem with that level of dishonesty," he added.

Robert's vitriol continued without reference to the need for safety and efficacy trialling of medicinal cannabis products.

"According to Roy Morgan, as many as a million Australians would try medical cannabis as an alternative to their existing medication.

"Minister Hunt has managed to get cannabis into the hands of a measly few thousand, and his department has succeeded in locking millions of people out of medical cannabis.

"In the meantime, many patients are suffering."

The enthused senator then

called upon the Therapeutic Goods Administration to "fast-track the approval of medical cannabis preparations from amongst the Australian growers currently licensed for that purpose."

Read his speech at [aph.gov.au](http://aph.gov.au).



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## Dispensary Corner

**ICON** Group was celebrating the company's Pharmacy Managers Day yesterday, with the team showing up as their heroes to celebrate September Heroes and support children with cancer or blood disorders.

Among those idolised by the Icon team were emergency service workers, stars of the AFL (with one staff member dressed in full umpire garb), Aussie farmers and comic book superheroes, Superman and Wonder Woman to name a few.

With plenty of heroes to choose from Icon co-founder and chair, Stuart Giles, took a more personal take, and donned overalls and a blond wig in honour of his wife, business partner and entrepreneur, Cathie Reid, who is set to become one of the first (if not the first) Australian pharmacist in space, when Richard Branson's Virgin Galaxy takes off.

"Our interpretations of #SeptemberHeroes for @IconGroupGlobal Pharmacy Managers Day - I'm the September Issue and @stuartgiles01 has come as Future Astronaut me", Reid tweeted.



## Misterhood raises \$1.3m

**PRICELINE** Pharmacy's Misterhood for the Sisterhood fundraising campaign has raised close to \$1.3 million for five charities.

The six-week long campaign fronted by moustachioed cricket legend, Merv Hughes, surpassed last year's total of \$1.1 million, with 100% of donations going to charities: Look Good Feel Better, Children First Foundation, Perinatal Anxiety & Depression Australia (PANDA), Dementia Australia and the Bump program by Raise Foundation.

Hughes was joined by five other Misters, AFL greats, Glen Jakovich (WA), Dermott Brereton (Vic & Tas) and Tony Modra (SA & NT), and former NRL stars, Billy Moore (Qld) and Braith Anasta (NSW & ACT), who visited pharmacies across their states supporting fundraising events.

The group's NSW and ACT stores combined to top the fundraising charts, achieving \$480,000, while the Queensland pharmacies generated \$220,000 for the



charities.

Priceline Pharmacy CEO, Richard Vincent, thanked customers for their generosity in supporting the campaign.

"The \$1.3 million raised will allow us to help our five great charities we support to continue their great work," he said.

"Our store teams have done a wonderful job to bring the campaign to life and our milestone fundraising is a testament to the incredible work of our teams."

## Win with Plunkett's

Everyday this week Pharmacy Daily and Plunkett's are giving away the pictured prize pack valued at over \$60.

Aloe Barbadensis 'Natures medicine plant' is renowned for its soothing, cooling and hydrating properties. Plunkett's Aloe Vera is fragrance and colour free and contains pure certified organic Aloe Vera extracted from Aloe Barbadensis Leaf - rich in vitamins, minerals, amino acids and anti-oxidants to restore dry and damaged skin all year round. Visit: [www.Plunketts.com.au](http://www.Plunketts.com.au) for more.

To win, be the first from SA or NT to send the correct answer to the question to [comp@pharmacydaily.com.au](mailto:comp@pharmacydaily.com.au)

**Does Plunkett's Aloe Vera contain any artificial colour?**

Congratulations to yesterday's winner, Nancy Tran.



## Travel Specials

**WELCOME** to Pharmacy Daily's travel feature. Each week we highlight a couple of great travel deals for the pharmacy industry, brought to you by Flo Travel Nasal Spray.



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## Norwegian's Europe Earlybird Sale

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Visit [NCL.com](http://NCL.com) for more.

## Viking Grand European Tour Sale

**ADMIRE** Rhine Valley vistas from a 900-year-old castle, sample the food and wine of Austria's Wachau Valley, learn the Viennese waltz and more with Europe's premier river cruise company, Viking.

Indulge all your senses for 15 days from \$5,995 per person and fly free when booking by 30 Nov - [vikingrivercruises.com.au](http://vikingrivercruises.com.au).





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\*Special delayed session for WA viewers



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### Implementing the New Therapeutic Guidelines for Mild Asthma



#### Prof Peter Wark

Senior Staff Specialist, Respiratory and Sleep Medicine, John Hunter Hospital, Newcastle; Conjoint Professor, the University of Newcastle

Accreditation Number: A1909HED1\*

Asthma is the most common chronic respiratory condition, affecting over 2.5 million Australians of all ages, yet serious problems still exist in managing it. Poor or only partial asthma control is seen in more than half of those with asthma, and many still suffer from exacerbations that require oral corticosteroids. Important changes have occurred in asthma management, with a focus away from the relief of symptoms alone. This webcast will cover asthma diagnosis in primary care, the role of anti-inflammatory treatment, and the new treatment options for people with mild to moderate asthma.

\*This activity has been accredited for 1.5 hrs of Group 1 CPD (or 1.5 CPD credits) suitable for inclusion in an individual pharmacist's CPD plan which can be converted to 1.5 hrs of Group 2 CPD (or 3 CPD credits) upon successful completion of relevant assessment activities. All Australian pharmacists can convert their group one credits to group two credits by completing the assessment component of this activity on the Australian College of Pharmacy (ACP) website: <http://www.acp.edu.au>. The assessment will be accessible via the ACP website once registered as a complimentary member (non-member) for free.

### Anaphylaxis in Infants and Young Children



#### A/Prof Richard Loh

Paediatric Clinical Immunologist, Perth Children's Hospital; Clinical Associate Professor, UWA; Co-Chair, National Allergy Strategy

Accreditation Number: A1909HED1\*

This presentation will address the early signs and symptoms of anaphylaxis in infants and young children and advise on how to treat anaphylaxis in infants and young children. The presentation also covers the effectiveness of using adrenaline as an anaphylaxis treatment.

### COPD – Inhaler Devices - Common User Errors



#### Dr Christopher Worsnop

Respiratory Physician, Austin Hospital, Melbourne; Fellow, Royal Australasian College of Physicians

Accreditation Number: A1909HED1\*

This workshop will describe how each of the inhalers prescribed for COPD patients are used, including various tricks to make sure that patients are getting the drugs from the devices into their lungs. The positive and negative features of each inhaler will be discussed so that the most appropriate inhaler for each patient can be chosen.





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PHARMACY OF THE YEAR QLD 2019



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