

TerryWhite Chemmart congratulate our national winners for the 2020 HEART Awards

Rhonda White Leadership Award

Brad Smithson,
 TerryWhite Chemmart Chester Pass Albany, WA

"The TWC network is made up of so many inspiring leaders such as my fellow nominees Karen Brown, Jeff Nelson and Irfan Hashmi and to be put in this league is itself humbling. Thank you for this acknowledgement"

Brad Smithson, TerryWhite Chemmart
 Rhonda White Leadership Award Winner for 2020



Most Improved Pharmacy

TerryWhite Chemmart
 Bairnsdale, VIC



National Pharmacy of the Year

TerryWhite Chemmart
 Plumpton, NSW



Retail Leadership Award

Chantelle Skinner, TerryWhite
 Chemmart Eaton, WA





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PRODUCT UPDATE: Clinical efficacy and safety of Belle Dame.

When: 4pm - 4:30pm, Friday 21st May
Where: Meeting Rooms 5-8 @ APP2021

This session will provide an update on the outcomes of a new randomized, double-blind, placebo-controlled trial involving 110 post-menopausal women. Compared to placebo, Belle Dame supplementation resulted in statistically significant antioxidant effects, improved facial dermatology endpoints, and improved cardiovascular indicators, after a 12-week intervention. Beneficial effects on symptoms associated with hormonal changes were also observed, with no adverse effects reported.



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College launches MBA

AUSTRALASIAN College of Pharmacy (ACP) members looking to take the next step in their careers will be able to pursue an MBA developed by the Universal Business School Sydney (UBSS), through a partnership between the organisations.

ACP CEO, Dr Dimitri Kopanakis, said the exclusive member-only program had been tailored to suit the busy lifestyles of pharmacy owners, managers and employee pharmacists.

"The MBA is tailored for the pharmacy industry and provides mentored support whether you need to develop management skills, business expertise, or you're looking to build skills you might need as a future proprietor," he said.

"Students will soon be able to enrol in a Graduate Certificate, Graduate Diploma or Master of



Business Administration."

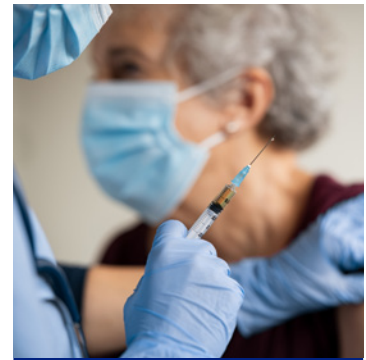
"UBSS has built its reputation on providing students with the knowledge and credentials to take their careers to the next level.

"It's a highly regarded MBA program, has an executive delivery mode and provides students with access to the latest management theory and real-world insights across a range of subjects.

"Whether you want to gain more business qualifications, upskill or take the next career step, the College has a course for you."

"The College continues to evolve with new and exciting initiatives coming both this month at APP and throughout 2021."

CLICK HERE to learn more about the nine-week Masters program which combines a hybrid of online and face-to-face learning.



Covid-19 vaccination support webinar

Weds 19th May @ 7pm

Join us as we reveal the new lookup of patient AIR history feature in PlusOne

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Today's issue of PD
Pharmacy Daily today features four pages of news, a cover page from TerryWhite Chemmart, and full pages from:

- TerryWhite Chemmart
- Essity

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We have a new and exciting launch coming...

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Award winners

TERRYWHITE Chemmart (TWC) has named TWC Plumpton, NSW, as its 2020 National Pharmacy of the Year, at an event in Perth last night.

TWC Bairnsdale, Victoria, took out the Most Improved Pharmacy Award, with TWC Chester Pass Albany, WA, pharmacy owner, Brad Smithson, winning the Rhonda White Leadership Award.

TWC Eaton's Chantelle Skinner from WA claimed the Retail Leadership Award.

See **cover page** for more.

TWC Eaton best in the West

TERRYWHITE Chemmart (TWC) Eaton, has claimed the group's 2020 Western Australia Pharmacy of the Year (PotY) Award at the final Lead Beyond Conference in Perth yesterday.

See **page five** for more.

Pharmacist facing multiple charges

QUEENSLAND pharmacy owner, Curtis Shea Mickan, is facing two attempted murder charges and multiple counts of domestic violence following a house fire in the Brisbane suburb of Woolloowin on Sun morning.

Mickan allegedly sparked the blaze while his partner and one of her relatives were inside, with emergency services being called to the scene at 6.15am, and both women escaped uninjured.

The 34-year-old pharmacist, who is an owner of the Amcal+ Pharmacy Murgon, handed himself in to police at Hendra Station in Brisbane just over five hours later.

Queensland Police noted "he had been charged with two counts each of attempted murder and arson (vehicle and house) and one count of contravention of a police protection notice".

"He was further charged with one count each of assault occasioning bodily harm, common assault and wilful damage (all



domestic violence offences) in relation to earlier incidents at the same address," police said.

Mickan's lawyer, Tam Elabbasi, did not apply for bail during a hearing yesterday at Brisbane Magistrates Court.

Elabbasi described it as "a totally unfortunate set of circumstances".

"Somebody has lost everything - it's terrible," he said.

"We just need to go through the process."

Women's Legal Services

Queensland CEO, Angela Lynch, told *ABC News* the incident highlighted the need for a review of police procedures to help them "make better assessments".

"There is a situation of urgency here in relation to our responses," she said.

"This is difficult territory ... but we really need a government response.

"I think we need an independent assessment ... we have to review the whole process."

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Union issues COVAX training warning

PHARMACY owners who force their employee pharmacists to pay for COVID-19 vaccination (COVAX) training are breaching the *Fair Work Act 2009*, union group Professional Pharmacists Australia (PPA) warns.

PPA President, Geoff March, said the organisation had been contacted by members reporting that their employer had asked them to pay for their own training.

“While we support the administration of the COVAX

program through community pharmacies, it is the responsibility of employers to pay for the training and for the time taken by staff to complete that training,” he said.

“It is a clear breach of the *Fair Work Act* to require an employee to pay for a training activity that is for the benefit of the employer.

“Section 325 of the *Fair Work Act 2009* makes it clear that if the employer requires the employee to undertake the training the employer must pay for it.”

March added that the reports suggested that pharmacy owners had forgotten the lessons learnt by Chemist Warehouse, when the Fair Work Ombudsman required the group to back pay \$3 million to employees who they required to attend training outside of working hours and had not paid.

“With the administration of COVAX likely to occur in some community pharmacies it would be wise for pharmacy employers to



heed this lesson, and ensure they are paying to train their staff in the administration of the vaccine and compensate them for their time, in accordance with the law,” he said.

Responding to the allegations, a Pharmacy Guild of Australia spokesperson told *Pharmacy Daily* that the organisation “regularly reminds members that they are required to meet all obligations as outlined within their respective workplace instruments, especially those related to employer-directed training and the reimbursement of any costs associated with this directed training.”

Pharmacy bandit wanted jail return

A QUEENSLAND man who robbed a Townsville pharmacy while carrying a tomahawk in a shopping bag has been sentenced to five years imprisonment.

Joshua Thomas William Watson pleaded guilty to armed robbery and common assault, which took place at TerryWhite Chemmart Belgian Gardens on 09 Mar 2020.

During the raid Watson demanded controlled medications and threatened to hurt a staff member if she did not comply, before struggling with another pharmacy assistant to get her phone.

Watson then fled in a vehicle

before being stopped by police two hours later, when he made “full and frank admissions” about the offences and told officers where he had dumped the stolen drugs.

At a sentencing hearing in Townsville District Court last week, Judge Gregory Lynham, said Watson was “out to get caught” and had a “desire” to return to prison, having served a three-year sentence after being convicted of 15 crimes, including breaking into the Cooloola Chemist three times in a single night on 16 Jul 2016, and using his five-year-old daughter as a lookout.

Pharmacy Guild Update

Pharmacy Assistants and PATY at APP

PHARMACY assistants are encouraged to not miss out on everything that APP2021 has to offer by booking their free registration to the sold-out trade exhibition or enjoying reduced registration prices to access the four-day educational program featuring over 100 industry, business, clinical and motivational speakers.

Attendees will get to meet the 2020 and 2019 Pharmacy Guild of Australia/Maxigesic Pharmacy Assistant of the Year (PATY) Award National Winners, Benjamin King and Brienne Lowe, at a special information session this Friday 21 May.

Pharmacy assistants can also enjoy the social program, which includes the welcome reception and famous street party. Welcome Reception access is free for pharmacy assistants.

APP is Australia’s largest pharmacy conference and trade show and takes place at the Gold Coast Convention and Exhibition Centre on 20-23 May 2021.

Organisers have also acted to give pharmacy assistants certainty around any disruptions to plans that may come out of COVID-19. If attendees can’t travel due to COVID-19, they’re able to get full refunds.

Register at www.appconference.com.

What does the Federal Budget mean for your pharmacy?

Join TerryWhite Chemmart CEO Duncan Phillips and Stephen Koukoulas - one of Australia’s leading economic visionaries – for a special APP presentation on economics and your pharmacy.



CLICK HERE to read more about Stephen Koukoulas

WHEN: Friday 21st May
 10:05am – 10:35am
 WHERE: APP 2021, Arena 1A



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Dispensary Corner

FORMER Irish potato chip kingpin, Anthony Keogh, has landed himself in a spot of bother after shifting his horticultural passions from the humble spud to cannabis.

Having cultivated crops for his Keogh's Crisps empire, the 64-year-old decide to "experiment" with cannabis to create a line of nutritional supplements.

However, his "foolhardy" endeavour to move into the complementary medicines market hit a snag when police searched a greenhouse where Keogh had nurtured 39 cannabis plants.

Dublin District Court heard that Keogh was arrested when he arrived and identified himself, before confirming the plants were cannabis.

Keogh's defence solicitor said he was willing to enter a guilty plea if the District Court accepted jurisdiction.

However, Judge Treasa Kelly, ruled that the case was too serious and sent it forward to the Circuit Court, which has wider sentencing powers.

Keogh is now facing charges of cultivating cannabis and unlawful possession of the drug.



Smithson wins Rhonda White Award

WESTERN Australian pharmacy owner, Brad Smithson, has been named the 2020 TerryWhite Chemmart (TWC) Rhonda White Leadership Award winner.

TWC CEO Duncan Phillips described Smithson as "an innovative operator" who has transformed his TWC Chester Pass, Albany, pharmacy with a state-of-the-art upgrade, while providing leadership and mentoring support to his business partners, Joe Foster and Kellie Powell.

"Brad is a man of action who is relentless in his pursuit of excellence while always maintaining a positive workplace culture", Phillips said.

"His focus on improving collaboration with other health

professionals and mentorship to his fellow pharmacists as well as his genuine passion for broadening access to health services for his patients puts him at the forefront of his profession."

Accepting the honour at the group's final 2020 Lead Beyond Conference in Perth last night, Smithson said he was humbled by the recognition.

"The TWC network is made up of so many inspiring leaders such as my fellow nominees Karen Brown, Jeff Nelson and Irfan Hashmi and to be put in this league is itself humbling.

"Thank you to Duncan and the whole TWC network for this acknowledgement."

The group also announced the



nominees for its 2021 Pharmacist of the Year Award at last night's event, with South Australians, Irfan Hashmi and Morag Horton, named alongside Queenslanders, Emma Conway and Blaine Woods, Tasmania's Kristina Fox, and Western Australian Deepinder Roshia, as contenders for the title.

The TWC Pharmacist of the Year winner will be named at the TWC's Masterclass event in Jun.

Vale Brusasco

PHARMACISTS across Queensland are mourning the passing of retired peer and Pharmacy Guild of Australia Queensland Branch life member, Ian Brusasco AO.

The former Brisbane City Council Alderman qualified as a pharmacist in 1955 - having initially studied medicine before transferring to pharmacy - and owned a number of stores across the Queensland capital.

Queensland Guild Branch Acting President, Chris Owen, said Brusasco's passing would be felt right across the state.

"I know I speak on behalf of everyone in our industry in passing our deepest condolences to Ian's family as we mourn the loss of someone who has made a huge mark on Queensland through his work and public life," Owen said.

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TerryWhite Chemmart
H.E.A.R.T. AWARDS
PHARMACY OF THE YEAR WA 2020

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to

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Western Australia Pharmacy of the Year

TerryWhite Chemmart Eaton



Pictured above: The Eaton team collecting their award last night at the Gala Awards event of the Western Australia 'Lead Beyond' Conference.



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