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# Today's issue of PD

**Pharmacy Daily** today features four pages of news, including our Beauty & Wellness feature, plus full pages from:

- Chemsave
- Independent Pharmacies of Australia

### Low Chemsave fee

FOR a limited time only, Chemsave is offering a low monthly membership fee to pharmacy owners.

There are discounts on medicines, and with wholesalers - see page five.

## Shutdown delay

THE 3G network shutdown has been delayed for rural, regional and remote areas after submissions to the Senate inquiry on the topic (PD 13 Aug).

The triple-zero number will continue to work on 3G devices.

# Bioglan scripts for up front success

### EXCLUSIVE

PHARMACARE'S Bioglan is adapting to the changing pharmacy landscape, where front-of-shop purchases are becoming increasingly important, as dispensary foot traffic may decline in line with 60-day dispensing.

Bioglan's General Manger Angus Booth told Pharmacy Daily, "to tackle this shift, the company has prioritised in-store merchandising, larger pack sizes to match 60-day scripts, robust advertising and a huge field team of 60".

The pharmacy-only brand's approach includes significant investment in training pharmacy staff through its team of naturopath trainers, which has now expanded to nine, added Booth.

"The trainers conduct lunch-andlearn sessions and out-of-hours training, ensuring pharmacists, assistants, and business managers receive tailored education to confidently recommend products.

"These sessions can range from



quick five-minute updates to more comprehensive 30-minute modules depending on the availability of the staff." Booth explained.

In response to time constraints in the pharmacy sector, Bioglan has also ramped up online learning, offering webinars and CPDaccredited modules on key unmet consumer needs such as stress, sleep, and the latest scientific developments in complementary medicines such as Ashwagandha.

"This educational push helps bridge knowledge gaps, especially for pharmacists who may lack a naturopathic background.

"By providing the latest research and clinical trials supporting our products, we empower pharmacy teams to make informed recommendations based on

credible science," said Booth.

Over the last 18 months, Bioglan has launched 31 new products, contributing an additional \$15 million in sales within the pharmacy channel, and has seen an annual 16% growth for two consecutive vears, concluded Booth, JG



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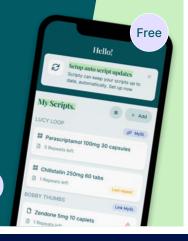


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### IPA holds summit

SAVE up to \$250 with earlybird rates for the Independent Pharmacies of Australia Group (IPA) Member Summit 2024 Together in Health (14-17 Oct).

Keynote speakers include past Pharmacy Guild of Australia President, Kos Sclavos, Retail Doctor Group's CEO, Brian Walker, and DBG Health's Chair and CEO, Dennis Bastas - see more on page six.

# **MedAdvisor**

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# IPA's leadership boost



**INDEPENDENT** Pharmacies of Australia Group (IPA) has appointed Darragh O'Se as its new General Manager of Merchandise.

O'Se (pictured) brings extensive experience in merchandise management, having held senior roles at Woolworths Group, Blooms the Chemist, and Smyth's Toys Superstores across the United kingdom and Central Europe, as well as Amazon Australia.

He is known for leveraging insights to develop category strategies, and is also an active member of the Chartered Institute of Procurement & Supply.

"I am committed to delivering exceptional value to IPA members and growing supplier brands to positively impact Australian communities," said O'Se.

"I look forward to working with the IPA team to achieve our collective goals."

O'Se, who will take up his role on 02 Sep, will lead a newly structured merchandise team of 32 specialists.

Lynne Gallucci, IPA Chief Operating Officer, highlighted that the merchandise restructure aligns with member and supplier feedback to enhance business partnerships, unify independent pharmacies, and simplify operations.

Additionally, IPA announced key appointments within the merchandise team - Natasha Beck as Head of Buying, Suzi Ebeyer as Head of Merchandise Services, and Matt Marsh as Head of Merchandise Operations.

IPA Managing Director Steven Kastrinakis expressed confidence in O'Se's leadership, stating that these changes will drive continued success and growth for IPA's 1,100 members across Australia. JG

# DCO to drive innovation with partners



THE 2024 Direct Chemist Outlet (DCO) Partners Conference, to be held next week at the RACV Club in Cape Schanck, Victoria, is set to be a key event for the pharmacy sector, partners, and stakeholders.

The conference will feature a keynote address by Anthony Tassone, President of the Victoria branch of the Pharmacy Guild of Australia, who will discuss the implications of the 8th Community Pharmacy Agreement and the future of the sector.

Over 170 attendees will benefit from a diverse line-up of speakers sharing their expertise.

Rhianna Davis, General Manager of Direct Chemist Outlet, highlighted the conference's role in fostering knowledge exchange and exploring growth strategies.

"The 2024 DCO Partners Conference is a unique opportunity to come together and drive innovation," said Davis.

The event will also showcase the DCO Golden Awards, celebrating achievements in various categories, including Excellence in Operations, Marketing, and Pharmacist of the Year.

Collaborative sessions will focus on refining operations, marketing strategies, and enhancing efficiencies to shape the industry's future.

# NSW Health Minister to open PC2024

NSW Minister for Health, Ryan Park, will officially open the Pharmacy Connect 2024 conference (PC2024) on 05 Sep, at the Hyatt Regency Sydney.

Minister Park will inaugurate the Welcome Reception and address hundreds of delegates gathered for the event.

David Heffernan, President of NSW branch of the Pharmacy

Guild of Australia, commented that with the success of the state's UTI trial and the commencement of the skin conditions pilot, "pharmacists are increasingly vital in providing everyday healthcare".

"We're honoured to have Minister Park engage with us, and gain a deeper understanding of these opportunities."



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# Beauty Wellness

Thursday 15th Aug 2024 beauty@pharmacydaily.com.au

# Editor's Choice: Antipodes' Supernatural sunscreen solution

**NEW** Zealand's green beauty brand, Antipodes, is launching a new sunscreen next month, designed to offer high-level skin protection while also sitting beautifully under makeup.

The Supernatural SPF50+ Ceramide Silk Facial Sunscreen is a natural-origin formulation, featuring ceramides to help strengthen the skin barrier and target premature ageing.

The natural SPF boasts a luxe, non-greasy texture and dewy finish, with no pilling and no white cast.

The broad-spectrum UVA & UVB mineral sunscreen has no added fragrance, and according to the manufacturer, is suitable

**New from Nutrabalance** 



for all skin types.

Consumers are advised to use and re-apply the product frequently, and avoid prolonged high-risk sun exposure.

The sunscreen retails for \$59 for a 6oml jar, and will be available on shelves in Sep, including at Chemist Warehouse and Priceline Pharmacy.

# Ardell has all you need for the perfect brows

A NEW nutritional proteinenriched drink from Nutrabalance has arrived at TerryWhite Chemmart stores this week, designed specifically for people taking drugs such as Wegovy for weight loss.

Available for RRP: \$44.95, the Nutritional Protein Drink is packed with protein, fibre and prebiotics to nutrionally support people taking GLP-1 medication.





**WELL-KNOWN** beauty brand Ardell is showcasing a trio of products that make it easy to achieve perfect brows at home.

With 12 applications per kit, the Ardell Brow Tint is an effective and affordable way to fill in your brows, providing two weeks of colour with just one application.

The semi-permanent brow tint is available in light, medium and dark brown for RRP: \$19.99.

Consumers can also use Ardell's Brow Lamination Kit (RRP: \$29.99) to create fuller-looking, more lifted and defined brows.

The kit is safe and easy to use, taking just minutes to deliver results that last up to five weeks.

Also available is the Ardell Brow Glue (RRP: \$16.99), a gel that locks brow hairs in place without stiffness or residue, ensuring they stay put all day.

The gel comes with a custom brow applicator and styling tool.

Ardell products are stocked in pharmacies around Australia, including Chemist Warehouse and Priceline stores.

# **DB supports victims**



**DESIGNER** Brands (DB)
Cosmetics has announced a new partnership with Escabags, a not-for-profit organisation dedicated to supporting victims fleeing domestic and family abuse.

The well-known community pharmacy makeup brand will contribute a range of products to the escape bags provided to victims who are fleeing a dangerous environment.

"At DB Cosmetics, we are dedicated to empowering people in our community to confidently be themselves," commented DB Cosmetics Senior Brand Manager, Katrina Saritsis.

"We are proud to announce our partnership with Escabags, an incredible organisation making a significant impact in our community,"she added.

By teaming up with Escabags, DB Cosmetics aims to help individuals and families find safety, hope, and a fresh start.

The escape bags are currently stocked in over 1,600 stockists nationally including police stations, schools, coffee shops, salons, and community groups.



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# **AMH Aged Care** Companion

Evidence-based information to address the most common agerelated illnesses and drug treatment challenges.



# Dispensary Corner

**INSPIRATION** comes from many a weird and wonderful place, but when it comes to studying the power of the human brain and its ability to recognise faces, you might not instantly connect that to HBO's hit TV show Game of Thrones.

But the inter-generational battle for control of Westeros has proven to be the perfect stimuli for psychologists from the University of York in the UK to understand how the brain connects faces to the role of the cerebral cortex.

Dig deeper though and there is a very worthwhile point to the study, apart from watching eight seasons of the show.

The study aimed to provide new insights into prosopagnosia or facial blindness, which affects one in every 50 people.

Researchers scanned the brains of 70 volunteers as they watched Jon Snow battle the White Walkers or one of the many other antagonists.

Half of the test subjects were familiar with the wildly complex and chaotic storylines, while the other half had never seen GOT.

MRI scans during the testing phase noted increased activity in parts of the brain associated with non-visual knowledge, with stronger connections among those familiar with the show.

The study was repeated by people with prosopagnosia, half of whom knew the show, with results showing an expected difficulty in recognising faces.

Researchers say the study will help advance knowledge and treatment of the condition.

# Call to reform Code for VAD



THE Society of Hospital Pharmacists of Australia (SHPA) is urging the government to reform the Commonwealth Criminal Code to allow electronic communication in the delivery of voluntary assisted dying (VAD) care (PD 04 Dec 2023).

The call follows a Federal Court ruling that telehealth consultations about VAD are illegal.

SHPA President Tom Simpson highlighted the urgent need for change, stating, "pharmacists, along with doctors, nurses, and care navigators, should not face unnecessary barriers that impact terminal patients choosing to die

with dignity".

Simpson emphasised that the current restrictions, particularly the ban on telehealth, unfairly disadvantage terminally-ill patients, especially those in rural areas.

"This is an unnecessary and inhumane hurdle these patients, their families, and their care teams should not face," he said.

SHPA stated it supports a proposed bill to update the Code and ensure equitable access to VAD services across Australia. advocating for modernised communication methods that reflect medical advancements. JG

### New CEO at ACN

THE Australian College of Nursing (ACN) has appointed Dr Kathryn Zeitz FACN as its new CEO, announced at the ACN National Nursing Forum in Cairns yesterday.

Dr Zeitz is a distinguished health administrator, academic, researcher, and nursing leader with extensive experience in the healthcare sector and commitment to patient-centred care.

Commencing her new role in late Sep, Dr Zeitz is currently serving as the Deputy CEO of the Central Adelaide Local Health Network, South Australia's largest health network, overseeing the Clinical Governance portfolio since 2019.

The network includes major institutions such as the Royal Adelaide Hospital and The Queen Elizabeth Hospital.

# Palliative care medicines list released

A NEW National Core Community Palliative Care Medicines List has been released, identifying four key medicines that can be prescribed to manage common end-of-life symptoms for patients receiving palliative care at home.

The Health Department stated that community pharmacists are encouraged to stock these essential medicines, and prescribers are advised to consider them where appropriate, to ensure patients

have access to the necessary care at home.

The list is designed to improve access to palliative care in the community, helping to reduce distress and avoid unnecessary hospital transfers.

The National Palliative Care Project, caring@home, also provides free, evidence-based resources and education to support health and aged care workers, as well as families managing end-of-life care at home - to see more, CLICK HERE.

### **CAPS** increase

**THE** Continence Aids Payment Scheme (CAPS) has increased its annual payment to \$694.80, effective 01 Jul this year, to assist eligible individuals with the costs of continence products.

To qualify, applicants must be at least five years old, have permanent and severe incontinence confirmed by a registered health professional, and be an Australian citizen, permanent resident, or have permanent residency rights.

For pharmacists wanting to find more information about CAPS, and the application process to support their patients managing incontinence, CLICK HERE.

# **Pharmacy**

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