

Today's issue of PD

Pharmacy Daily today features four pages of news, including a special feature from **Minfos**, plus a full page from **MediChoice**.

Minfos Replenish

MINFOS Replenish, a powerful ordering platform built directly into Minfos software, helps free up pharmacists' time.

Learn more about how it is revolutionising pharmacy ordering on **page three**.

The right choice

MEDICHOICE analgesics provide cost-effective solutions for pain relief.

The range includes fast-acting paracetamol and ibuprofen products, and modified-release paracetamol for osteoarthritis.

See **page five** for details.

Mayne awarded \$13.27m in costs

MAYNE Pharma Group has been awarded \$13,269,328.04 in legal costs following successful proceedings against US company Cosette Pharmaceuticals in the NSW Supreme Court last year (*PD* 11 Dec 2025).

The proceedings related to Cosette's decision to back out of its agreement to acquire Mayne, with the court ruling against the US company's bid to terminate the scheme and making an adverse costs order against it.

Guild calls for diphtheria vax action

THE Pharmacy Guild of Australia is calling on the Federal Government to fund pharmacist-delivered diphtheria vaccination as a matter of urgency as cases in northern and central Australia continue to increase.

While there is no charge for the vaccine itself, patients who are not eligible under NIPVIP will be charged an administration fee to receive the vaccine in pharmacy because there is no government-funded payment for the service.

Federal Health Minister Mark Butler has indicated he would consider introducing a payment for pharmacists who administer diphtheria vaccines, but Guild NT branch president Peter Hatswell said a commitment to "consider" this option is not enough.



"When it comes to protecting people from a serious and potentially fatal disease like diphtheria, patients need action now," Hatswell said.

"Any cost barrier, no matter how small, can stop people getting vaccinated, and that's how preventable diseases take hold."

"Patients should not be forced to delay or avoid vaccination because of cost or access issues."

Hatswell noted that maintaining strong vaccination coverage is

Act now on SMS changes, says ACMA

THE Australian Communications and Media Authority (ACMA) is urging small businesses and other organisations that use a branded SMS sender ID to register it under the new system now, before new anti-scam laws begin on 01 Jul.

After that date, messages sent using unregistered branded sender IDs will display the word 'unverified' instead of the brand name, and will be grouped with messages from other unregistered senders, including potential scams.

Sender IDs are used so recipients can quickly identify who a message is from, and may be used by pharmacies when contacting patients with reminders and the like.

ACMA Deputy Chair Adam Suckling said while the ACMA has undertaken extensive and regular

communications on the new sender ID rules, some small- and medium-sized businesses and organisations may not realise the changes apply to them.

"Branded sender IDs are widely used by businesses of all shapes and sizes in their marketing, appointment scheduling and billings," Suckling said.

"We are urging small businesses and community organisations to act now - work out if your organisation uses branded sender IDs and contact your telco or message provider if you want to continue using them from 01 Jul.

"Failing to register may mean consumers miss important messages or no longer trust them," Suckling warned, adding it may cause unwanted disruptions for businesses.

Learn more **HERE**.

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essential to protect the most vulnerable, and while community pharmacy is well positioned to save lives, it needs proper support from the system.

"Funding these vaccinations is a practical step that directly benefits patients and strengthens public health," Hatswell said.

"If the government is serious about prevention and keeping Australians well, this must be treated as a priority." *KB*

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1. Australian Government. Department of Health, Disability and Ageing. Australian Immunisation Handbook. Available at <https://immunisationhandbook.health.gov.au>. Accessed March 2026.
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Connect convenor's top 10

THE 2026 Pharmacy Connect program has now been finalised, with the conference theme 'Connecting with care' speaking to the increasing demands of the industry, according to convenor Kos Sclavos (pictured).



"At Pharmacy Connect 2026, you will get up-to-date insights on pharmacy full scope of practice and the health priorities of the Albanese Government, and meaningful networking opportunities in a focused and highly engaged environment - the conversations that change how you practice start here," he said.

Sclavos has shared his top 10 must-attend sessions (in program order).

1) Pre-conference workshop two: 'Quality & Safety Pharmacy Program'

The new accreditation program takes effect from 01 Oct, and this session takes attendees through how it will affect their business and pharmacy more broadly.

2) Pre-conference workshop six: 'Compliance, complaints and consequences - navigating regulation and your responsibilities in NSW'

This session focuses on expanded scope around women's health in the state.

3) Guild member-only breakfast

Attendees will be updated on the Guild's short- and medium-term strategy, and given a first look at early analysis of member census.

4) 'Great moments in critical thinking in pharmacy'

Dr Karl Kruszelnicki will explore the pivotal role of critical thinking in pharmacy (PD 24 Apr).

5) Panel session: Industry update

Learn what is shaping the profession, and what pharmacists should be paying attention to.

6) 'Community pharmacy and the expanded role in women's health'

This session provides a practical framework to help pharmacies prepare for the national contraceptives pilot and other developments in women's health care.

7) 'Fish where the fish are'

This session focuses on high-volume patients - deepening loyalty, closing adherence gaps and leading in therapeutic services.

8) 'Burn out and resilience: Burn bright, not out'

This session with motivational coach Kim Bessell (PD 08 May) will equip pharmacists with realistic strategies that fit into busy, high-pressure environments.

9) 'Global policy shifts and the future of community pharmacy'

President of the US National Community Pharmacists Association Kristen Riddle will talk about what is happening in US pharmacy and what this could mean for pharmacies here (PD 08 Apr).

10) 'Buying and selling a pharmacy in today's market'

This session takes a practical look at the realities of buying and selling a pharmacy.

See the program [HERE](#). KB

Weekly Comment



What complaints can teach us

Welcome to Pharmacy Daily's weekly comment feature. This week's contributor is **Brenton Hart, chief pharmacist, TerryWhite Chemmart.**



NO PHARMACY team enjoys receiving a patient complaint.

They can feel personal, confronting and sometimes unfair.

But in healthcare, complaints are often one of the clearest signals that communication, expectations, workflow or service delivery may not be working as intended.

As community pharmacy expands further into frontline care, responding constructively to feedback will become increasingly important.

Not every complaint points to poor care, but almost every complaint offers insight into the

patient experience.

Sometimes the issue is clinical; often, it is operational.

Delays, unclear communication, inconsistent processes or misunderstandings can all shape how care is perceived, regardless of the clinical outcome.

Strong healthcare systems do not treat complaints as something to fear - they use them to identify patterns, strengthen processes, improve communication and support continuous improvement across teams.

As pharmacy practice evolves, patient experience and clinical governance will become increasingly connected.

The pharmacies that lead well will be those willing to listen, learn and adapt.

Explore the future of community pharmacy: [HERE](#).

Advertorial content

Nutritional shift on GLP-1 shopping lists

AN ANALYSIS of US grocery purchase changes among people starting GLP-1 RAs has shown an encouraging boost in spending on fresh, unprocessed foods and a corresponding decline in low-nutrition discretionary foods.

Data collected by NielsenIQ and Cornell University showed that sales of high protein and high fibre foods such as dairy products, fresh meat, fruit and yoghurt significantly

increased, while chips, cookies, confectionary, ice cream and soft drinks decreased.

Spending on protein shakes was also significantly higher among GLP-1RA users than non-users.

Interestingly, when people taking the weight loss drugs chose to have a treat, they were more likely than non-users to choose higher quality premium products over quantity, which somewhat offset spending cuts.

Pharmacy spend grew to \$15.6b over the year.

Discover what's driving the uplift.

[Read CommBank Health Insights](#)

CommBank iQ Market Monitor iQ. Health industry spending between 01 February 2025 and 31 January 2026.

Content produced
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Minfos

Minfos Replenish: Revolutionising pharmacy ordering



ORDERING is one of the most time-consuming parts of running a pharmacy - and Minfos Replenish is changing that. This powerful ordering platform is built directly into Minfos software - which means there are no third-party integrations, no separate logins, and no additional software to manage.

Available as a part of your Minfos subscription, it is already helping pharmacies win back valuable time.

Minfos Replenish leverages data-driven insights to automate ordering, enabling pharmacies to maintain optimal stock levels across the store.

The system runs continuously in the background, updating orders based on stock movement - so nothing slips through the cracks.

One standout feature is the ability to automatically place orders before supplier cutoff times, ensuring that pharmacies never miss a deadline.

Recent enhancements take automation even further.

Replenish now delivers automatic separation of ethical and OTC orders at the point of submission, with orders automatically routed to separate accounts if required.

Angela Laphorn, Head of Minfos, highlights the impact: "Our pharmacies are already telling us they're spending less time on ordering and more time with customers - that's exactly what Replenish was built for."

Speak to the Minfos team today [HERE](#) to see Replenish in action or connect with Minfos on LinkedIn, [HERE](#).

A word from Angela Laphorn, Head of Minfos

AT MINFOS, we don't just build features - we focus on how pharmacies actually operate day to day.

What sets Minfos apart is that our software isn't a collection of tools - it is the central system that runs the pharmacy.

Dispensary, retail, ordering and reporting all work together as one, rather than relying on integrations or add-ons.

That unified approach is what allows features like Replenish and Smart Complete to have a real impact.

They are not layered on top - they are built into the core of the system, which means less duplication, fewer workarounds, and more consistency across the pharmacy.

We draw on decades of collective experience across our team, alongside continuous input from our customers - which means we are not just solving isolated problems, but improving



the overall way pharmacies operate, step by step.

Whether it is automating ordering, simplifying invoice processing or removing everyday friction points, the intent is the same: reduce admin without reducing control.

Because when the system is working as it should in the background, pharmacy teams can focus on what matters most: delivering quality care to their patients.

When our pharmacies have more time for their customers, we know we are doing our job right.

Save time with Minfos

MINFOS Smart Complete is a new feature that automatically completes eligible electronic invoices, reducing manual processing on routine orders.

Minfos compares the expected and actual invoice totals, and if the difference falls within a nominated threshold, the invoice completes automatically and

stock-on-hand updates instantly.

Pharmacies stay in control - set an acceptable variance, choose which suppliers are included, and any invoices outside the threshold remain available for manual review.

This means less manual work, safer automation, and more time for customers.

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Dispensary Corner

EXPERTS are warning people to be cautious about how they consume chia seeds - a popular 'superfood' that has been taking social media by storm.

While the tiny black-and-white grains do offer genuine health benefits, including high fibre, they should not be treated as the holy grail of nutrition - and they can also be a choking hazard when consumed dry in large amounts.

This is because chia seeds can absorb 10-12 times their weight in water when soaked, expanding and forming a thick gel - this process occurs inside the body if they are ingested before soaking, potentially causing blockages in the oesophagus or digestive pain.

According to dietary experts like Rob Hobson, chia seeds are best eaten as part of a balanced breakfast rather than as a standalone snack - for example, adding a tablespoon or two to porridge, overnight oats, yoghurt or smoothies.



BP variability link to brain health

NEW research from Monash University has shown that frequent changes in blood pressure could affect cognitive health and contribute to brain changes associated with dementia risk, highlighting the importance of extended blood pressure monitoring.

While hypertension has long been recognised as a risk factor for cognitive decline, the impact of changes in blood pressure throughout the day and night has been less well understood.

The new study found that greater variability in blood pressure over a 24-hour period was associated with poorer cognition, including planning, problem solving and memory, and greater evidence of vascular brain injury.

Researchers used continuous monitoring devices to track the blood pressure of 225 people aged between 55 and 80 for 24 hours, and conducted blood tests, brain MRI and neuropsychological testing.

First author Madeline Gibson said the study highlighted several potential mechanisms through which abnormal blood pressure contributes to dementia, including injury to the brain's white matter tracts and altered function of the blood-brain barrier, the brain's protective filtering system.

"Our study shows that blood pressure is associated with subtle brain changes that can occur



long before memory or thinking problems become apparent," Gibson said.

"Even a modest increase in blood pressure variability was linked to lower performance on cognitive tests, equivalent to roughly seven years of additional ageing.

"Whether managing blood pressure variability could slow or reverse these brain changes is not yet known, but these findings add to growing evidence that the heart and brain are closely linked."

Senior author, neuropsychology professor Matthew Pase, said the study highlighted the importance of extended blood pressure monitoring to better understand what is happening for a person over the course of the day and night.

"The research indicates that standard blood pressure readings taken at a doctor's clinic may not provide the full picture," Professor Pase said.

"Blood pressure rises and falls across the day and night, and those fluctuations may carry important information about brain health."

Access the study [HERE](#). *KB*

Concussion tech goes grassroots

SPORTS technology company HITIQ has appointed AFLW champion Ebony Marinoff and NRL player Jamal Fogarty as brand ambassadors for its Proteqt smart mouthguard platform, to promote the device at grassroots level.

Available from Chemist Warehouse and other online outlets, the Proteqt mouthguard is fitted with sensors that detect head impact exposure in real time, providing insights designed to support welfare protocols and decision-making across sports including AFL and rugby codes.

Signs of concussion are not always obvious, and one in five parents said they would have difficulty recognising the signs of concussion in their child, according to recent research from the Murdoch Children's Research Institute.

Published in the journal *Brain Impairment*, the research also found that one in three parents surveyed reported keeping kids out of contact sports due to fears of concussion and a lack of knowledge about how to manage it.

By detecting concussion early, HITIQ aims to improve management and support safer sporting participation.



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